A new project in Mexico will be focused on a "transformational travel experience" designed to increase guests' level of consciousness and help them live a happier, healthier and more abundant life.

With a slogan of ‘Sleep once and wake up forever,’ the Awakening Sanctuary will include a hotel designed by ARQMOV that follows the flow of nature’s elements.

The first phase of the opening in 2020 will offer guests a series of workshops, experiences, seminars and coaching focusing on personal development and the search for happiness. Founders Adriana Chardi and Martin Loeffler hope that guests will find a reconnection with the whole: physical, intellectual, emotional, social and spiritual.

Chardi is a specialist in high-end boutique hotel experiences and has more than 15 years’ experience in the industry.

"Over all these years in hotel management, I’ve developed my own vision of what a hotel operation should look like,” she said.

“Awakening will materialise my vision, break with paradigms and revolutionise our hotel guests', employees’ and stakeholders’ experience.”

Guests will stay in ‘Human Cocoons’ that are designed to allow inhabitants to fully experience the calming sound of the jungle and to connect with nature, while still enjoying a high-end eco-boutique hotel experience.

Awakening will be part of San Manuel, a small Mayan community in the heart of the Yucatan Peninsula 80 minutes from Cancun. Its 152 hectares of barely touched jungle include seven pristine cenotes, whose waters will be used in the hotel’s programming. A reconnection to nature will be an important focus on Awakenings, as well as the chance for guests to connect with others and also to themselves. The goal is for guests to take home new insights, perspectives, and skills.

Awakenings will offer experiences designed by Chardi and Loeffler as a medium to further awaken guests’ minds and “nourish their souls”.

Details: http://lei.sr/v5r7X_S

Continued on back cover

**Mexican resort focuses on ‘search for happiness’**

**New WTA Annual Award launched**

The global Wellness Tourism Association (WTA) has launched a new industry award, the WTAAA (WTA Annual Award).

Open to WTA members and non-members, the Annual Award will be presented once a year during the association’s annual meeting. The award will honour an organisation, company, or individual that has successfully launched and implemented a wellness project or initiative in keeping with the association’s stated mission "to shape and support sustainable wellness tourism for the global good."

Details: http://lei.sr/E2S4E_S

**Six Senses to open Iceland resort in 2022**

Six Senses will open a new resort in the country of fire and ice for its next development: Six Senses Óssurá Valley. Designed to be a hub for people passionate about nature, wellness and adventure, Six Senses Óssurá Valley will be located on 4,000 acres (1,619 hectares) of privately-owned land in Svinhólar near Lóni.

The first phase of the project will see the opening of a 70-guestroom resort and private cottages dotted on the surrounding land serving as an icon for sustainable living.

Built using renewable and locally sourced materials, and adhering to high standards of energy and water efficiency, guest accommodation and residences will tread lightly on the earth. The project’s architect, John Brevard, has added another layer to the design brief to create a space that considers the implications of human bioenergy, electromagnetism, astrology, sacred geometries and the principles of Feng Shui.

The goal is to align guests and residents with natural order and hyperdimensional realities so they recharge and reconnect.

Details: http://lei.sr/E2S4E_S

**Spa opportunities**

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Details: http://lei.sr/E2S4E_S

Continued on back cover
Lotte New York Palace to house Ila Spa

Lotte New York Palace has partnered with luxury organic-grown skincare and lifestyle brand ila to open its first branded spa in the US.

The 7,000sq ft (650sq m) ila Spa at Lotte New York Palace will be managed by international consulting and management firm WTS International, and is slated to open in summer 2019.

Located on the eighth floor of the hotel, the ila Spa will feature holistic treatments and exclusive products and services, as well as a private yoga studio and seven treatment rooms, one of which is a VIP suite.

"New York has always held a very special place in my heart, the energy and passion has always been something I have felt very strongly when I visit," said Denise Leicester, founder of ila spa. "To develop our own ila spa in the Lotte New York Palace has been an absolute dream. We have created a menu which suits those that want to escape the fast pace of New York life but also those that are time short and want to experience our Mini Marvel treatments. When I first visited the spa area on the eighth floor I was captivated by the view – it really is something quite incredible and makes the foundation for a truly unique and beautiful spa."

A holistic brand, ila Spa focuses on three distinctive pathways of wellbeing reflective in their treatments and products; The Big Sleep, Life in the Fast Lane and a Helping Hand for Hormones.

The ila spa will be operated by management firm WTS International

Medical spas a “major growth sector”

The demand for medical services in the hospitality and tourism sectors is growing rapidly across the globe.

That was among the headline topics discussed at the recent Swiss Medical Spa & Hospitality Think Tank event, hosted by EHL Swiss School of Tourism and Hospitality (SSTH).

The one-day forum saw leading industry experts discuss the future of the medical spa industry.

According to CV Wijeratne, head of spa & wellness management at SSTH, the demand for medical services in the hospitality and tourism sectors is growing due to a number of factors.

"Growth in the global medical spa market is driven by the increasing number of aesthetic medicine and cosmetic treatment options for beauty enhancement and by the growth in wellness trends among developed nations," Wijeratne said.

There is an increased demand for medical treatments at spa settings

"The rise in medical tourism in developing economies like India, China and Brazil is also expected to be a driver of growth."

Other topics discussed during the Think Tank event was the need to invest and focus on talent and staff training, in order to cater for the increased demand for traditional medical treatments in spa settings.

Details: http://lei.sr/Q6m5r_S

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China reveals plans for wellness city

Design firms Skidmore, Owings, & Merrill (SOM) and TLS Landscape Architecture (TLS) have teamed up to masterplan a wellness-focused city in a recently incorporated district of Hebei, China.

Called “Xiong’ an”, the 3,800-hectare development, which will include a lake, forests and wetlands, will be constructed in phases and serve as an exemplar of nature-centred urbanism.

The site will also be home to walking and hiking trails, promenades, nature observatories, water sports facilities, spas, shops and a skating rink.

The government-run competition – launched earlier this year – saw 213 proposals submitted. SOM and TLS were chosen from a list of 12 finalists from 10 different countries.

“The urban design vision centres on quality of life, while providing the foundation for an ever-evolving city,” said SOM.

“By integrating architecture with nature and the landscape, the urban design prioritises residents’ health and wellbeing.”

GWl names top hot springs trends

The Global Wellness Institute has released the top five trends in hot springs, as identified by the GWI’s Hot Springs Initiative.

The forecast drew attention to World Bathing Day, a celebration held annually on 22 June of all the world’s water in which we bathe, which was also a rallying cry to create a world where bathing is possible for all.

“It’s crucial to remember that every generation benefits from hot springs,” said Charles Davidson, chair of the GWI Hot Springs Initiative and founder of Peninsula Hot Springs in Australia.

“It is also worth noting that all five of the original Blue Zone Communities, places in the world where people live the longest, healthiest lives, feature hot springs in the community or very close by.”

The GWl Hot Spring Initiative’s top trends for 2019 include providing multigenerational bathing experiences and features. Hot springs are being designed with infants and seniors in mind, providing environments, activities, services and accessibility for people at all stages of their lives.

Another trend is hot springs taking a lead in connecting community. Public bathing is inherently communal and, in keeping with their role as refuges for health, wellbeing and connection, hot springs are engaging with the broader community where they are located.

Mindbody appoints new European managing director

Wellness industry technology platform Mindbody has appointed Phil Coxon as managing director of Mindbody Europe.

The company said Coxon’s role will see him take the lead on managing all aspects of the company’s growth across the UK and within Europe, delivering best-in-class product support to help Mindbody customers reach their potential.

Prior to joining Mindbody, Coxon was chief revenue officer at MotorK, a software company for the automotive sector, helping it scale across Europe. Prior to this, he worked at Criteo, a global leader in commerce marketing, looking after global sales strategy as the company grew its revenue from US$50m to US$2.3bn.

Details: http://lei.sr/B5F9Z_S

Sangha Retreat names Alan Navarrete as spa director

Sangha Retreat by Octave Institute has appointed Alan Navarrete as spa director.

First opened in 2017, Sangha is a holistic wellness retreat providing immersive experience in nature and healing, located on 47 acres on the outskirts of Suzhou, west of Shanghai, China.

Embracing ancient Chinese wisdom backed by Western science, Sangha Retreat helps guests find a path to self-clarity and wellbeing by making lasting lifestyle changes through customised programmes that include comprehensive wellness assessments, nutrition, exercise, mind-body practice and healing treatments.

Navarrete will oversee daily operations at the 65,000sq ft spa, integrating wellbeing programmes, fitness classes, an extensive spa treatment menu and a hydrotherapy circuit as part of a guest’s customised schedule in accordance with their wellness assessment.

Details: http://lei.sr/8N3y_S

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Hotel Rodavento opens nature spa

Hotel Rodavento, a 36-bedroom retreat nestled in the foothills of Valle de Bravo, Mexico, has opened Rodavento Spa, a nature-inspired sanctuary set within the most secluded area of the surrounding forest.

The spa comes with new amenities and treatment menus, enticing visitors to unwind in the beauty of the natural world and “Disconnect to Reconnect.”

Rodavento Spa is the work of architects Federico Gomez Crespo and Jose Antonio Gaxiola, in collaboration with hotel owner Waldemar Franco, and fashioned by interior designer Mariana Valero.

It features seven treatment rooms, a private yurt with a plunge pool and fire pit, and a hydrotherapy circuit. To enhance the guest experience and inspire relaxation, Rodavento Spa is a silent spa and a destination to completely disconnect from the outside world to clear the mind and heighten the senses.

“Disconnection” begins just a step inside as guests are requested to leave their cell phones and cameras in a small pouch for safe keeping at the reception desk.

They are then invited to the spa’s Scrub Bar, an interactive sensory experience to custom make their own personal scrub, oil, and lotion to be used during the treatment.

Guests can choose from a mix of scents, herbs and textures, such as lavender, mint and chamomile, based on their preference or with the help of an expert therapist.

“Reconnection” comes with Rodavento Spa’s Hydrotherapy Circuit and a wide range of treatments, including massages, facials, and pre- and post-sport therapies with arnica oil.

Details: http://lei.sr/M4j8T_S

Two Italian projects for bbspa&partners

Spa company bbspa&partners is working on two large projects in the Italian Termale city Castrocaro, in the Emilia Romana region of Italy – home to the country’s Wellness Valley.

The Fun & Wellness - In & Out Spa includes 5,000sq m (53,820sq ft) of external and 2,500sq m (26,910sq ft) of internal leisure space and is set in a green space within a 100-year-old park. Designed in collaboration with Riverbera Architecture, the spa will include equipment from Starpool, and is due to open at the end of this year.

The second project is a wellness and beauty spa at the LongLife Clinic in the Grand Hotel Terme di Castrocaro, which is due to open this month. Bbspa provided consulting and engineering services for the spa. The 1,000sq m (10,764sq ft) medical spa includes equipment from Starpool and Lemi, and will feature an aesthetic medicine clinic as well as specialised aesthetic medicine treatment cabins, specialist cabins for face and body treatments, cabins for Lucia Magnani Skincare treatments, couples cabins and a Spa Suite.

Details: http://lei.sr/d2c3p_S
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Kohler Waters reveals Chicago plans

The design for the new Kohler Waters Spa in Chicago at Lincoln Common will feature natural elements and celebrate the therapeutic and rejuvenating power of water.

Set to open in August 2019, Kohler’s 20,000sq ft (1,858sq m) urban spa will encourage guests to reconnect with the environment and their surroundings through design that is inspired by water and elements of the Windy City.

“When designing Kohler Waters Spa Lincoln Park, our team drew inspiration from the external environment and water elements, such as the iconic Lake Michigan,” said Tim Andreas, director of architecture & interior design at Kohler Co. “The power of water has inspired Kohler products and experiences for more than 145 years. It is through our vast expertise in water and design that our newest spa location will transport guests on a sensory journey.”

The spa's hydromassage pool sits alongside a hydrotherapy circuit

Spa planned for floating eco resort

Baca Architects has secured planning permission on behalf of Rothgen Group for a £25m hotel and spa in South Yorkshire, England, to be operated by Campbell Gray Hotels. The Tyram Lakes Hotel and Spa is anticipated to open in the second half of 2021, and will be part of a wider eco development around a series of lakes located in a 165-acre woodland site.

Fifty eco lodges, currently under construction, will float amongst reed beds at the side of the western lake and, when completed, the hotel and spa will serve lodge residents as well as their own guests.

The spa will feature a 20m pool, hot and cold plunge pools, sauna and steam facilities, six treatment rooms and a fitness studio. A spa operator has not been confirmed.

From the curved form of the hotel, the spa area of the building emerges to form a “peninsula of tranquillity”, boasting dual aspect views over the lakes. The internal swimming pool encourages a holistic feeling of inhabiting nature due to its continuous glass facade to the water’s edge and woodland beyond.

The eco resort will offer accommodation in 50 floating eco lodges

Irregular sleep linked to metabolic disorders

A new study has found that not sticking to a regular bedtime and wake up schedule – and getting different amounts of sleep each night – can put a person at higher risk for obesity, high cholesterol, hypertension, high blood sugar and other metabolic disorders.

In fact, for every hour of variability in time to bed and time asleep, a person may have up to a 27 per cent greater chance of experiencing a metabolic abnormality.

The results of the study, which was funded by the National Heart, Lung, and Blood Institute (NHLBI), part of the National Institutes of Health, appear today in the journal Diabetes Care.

Individuals with greater variations in their bedtimes and in the hours they slept had a higher prevalence of metabolic problems and these associations persisted after adjusting for average sleep duration.

Details: http://lei.sr/e4e7d_S
Nuvola Experience opens up a whole new dimension in aesthetics: beauty and wellness, aesthetic treatments and sensual pleasure together at last, in one sublime, holistic experience. Nuvola Experience adds all the benefits of dry floatation in zero gravity to the treatment, with no direct contact with water. **Nuvola** · floatation bed for every type of body wrap, also suitable for scrubs and mini massages. **Soffio** · high-tech massage bed with water mattress for any kind of massage and body treatment. **Battista** · multi-purpose wheeled trolley to ensure a support surface together with heating and cooling compartments, in perfect Kneipp style. Three elements that, in synergy with each other, enhance the results of beauty treatments and massages, combining them with physical and psychological benefits of dry floatation.

Nuvola Experience. The importance of emotions within your beauty center. nuvolaexperience.it
Daily News, Jobs, Training & Tenders www.spaopportunities.com

4–6 August 2019
American Spa CBD Conference
A first-of-its-kind event is for those in the spa industry to learn information, best practices, and solutions from industry experts on CBD-infused experiences.
www.americanspacbdsummit.com

5–7 September 2019
Annual SWAA Conference
Sarova Whitesands Beach Resort & Spa, Mombasa, Kenya
The event will look to define Africa's role in the global wellness phenomenon.
www.swaafrika.org

11 September 2019
Green Spa Network Breakfast
The Venetian, Las Vegas, US
Now in its second year, the ISPA-sponsored breakfast event attracted 70 attendees last year.
www.greenspanetwork.org

9–11 September 2019
SpaChina Summit
Ritz-Carlton, Xi’an in China
The event provides delegates a unique insight into the growing Chinese market.
www.spachina.com

16 September 2019
UK Spa Association – Summer networking event
South Lodge, Horsham, West Sussex, UK
An opportunity for the leaders of the UK spa sector to catch up on developments and trends.
www.spa-uk.org

19–23 September 2019
CIDESCO World Congress & Exhibition
Chicago, United States
The event offers industry professionals the opportunity to interact and network with colleagues across the wellness industry.
www.cidesco.com/events

19–20 September 2019
Termatalia
Expourense, Ourense, Spain
Officially entitled the 19th International Fair of Thermal Tourism, Health and Welfare, the event aims to be the “thermal bridge between Euroasia and America”.
www.termatalia.com

21–22 September 2019
World Wellness Weekend
Locations worldwide
On the third weekend of September, 2,000+ spas, yoga studios and fitness clubs in 100 countries open their doors to boost wellness.
www.world-wellness-weekend.org

22–25 September 2019
We Work Well
Ritz-Carlton, Dove Mountain, Arizona, US
The event recognises that business is changing and challenges attendees to reimagine how they cultivate business in more holistic ways.
www.workwellevents.com/events

25 September 2019
Asia Fitness & Wellness Summit
Mira Hotel, Hong Kong
Exclusive thought leadership and business development conference for the industry.
www.thefitsummit.com/events/asia

11–13 September 2019
ISPA Conference and Expo 2019
The Venetian, Las Vegas, US
The annual ISPA Conference & Expo brings professionals from all spa industry sectors together in one location. The 2018 Expo featured more than 260 companies offering the latest spa products and services available on the market. The spa industry’s “must-attend” event features three days of speaker presentations covering a range of topics including business strategy and customer service.
www.attendispa.com

29–30 September 2019
Olympia Beauty
Olympia Exhibition Centre, London
Now in its 15th year, the show attracts around 20,000 beauty professionals to London.
www.olympiabeauty.co.uk

12 October 2019
Women in Wellness Leadership Conference
The Waterfront Beach Resort, California, US
A conference for women who aspire to leadership in the wellness industry. The sessions will address some of the most pressing issues facing women leaders and leaders-to-be.
www.americanspawiw.com

15–17 October 2019
Global Wellness Summit
Grand Hyatt Hong Kong
The Global Wellness Summit (GWS) is an invitation-only international gathering that brings together leaders and visionaries.
www.globalwellnesssummit.com
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Brooklyn spa to focus on bathing

Design For Leisure (DFL) recently finalised schematic design drawings and is now in the detailed design stage for the new 50,000 sq ft (4,645 sq m) World Spa in Brooklyn, New York.

Slated to open in 2020, World Spa will feature one of the largest coed hydrothermal bathing areas in New York.

It will offer bathing practices from all over the world, including public and private Russian banyas, an event-size Finnish sauna, a traditional European bathing circuit with snow rooms, a Kneipp walk and salt inhalation room, multiple Turkish hammam areas and much more.

Developers RYBAK Development And BK Developers have joined forces for the project, tapping Feng Shui consultants alongside DFL.

“It’s inspiring to see more U.S. developers embracing hydrothermal bathing areas as a key differentiator in their wellness offerings,” said Don Genders, CEO of Design for Leisure.

“Not only does European-inspired hot/cold contrast therapy offer significant health and wellness benefits for guests, the self-service areas also have a tremendous ROI benefit.”

Details: http://

Titanic Spa partners with skin cancer charity for training

Titanic Spa, an eco-spa in West Yorkshire, UK, has announced a new partnership with skin cancer charity Skcin, that will see its spa therapists undergo training to spot the early signs of the disease.

Therapists at the Titanic Spa have been enrolled in Melanoma and Skin Cancer Early Detection (MASCED) training, Skcin’s National Accreditation programme developed to raise awareness around the importance of sun protection, which can aid in the prevention of up to 86 per cent of melanoma. It will enable therapists to spot the early signs of skin cancer while delivering treatments.

Additionally, the spa will utilise Skcin’s supportive awareness resources, which offer vital information on the prevention and early detection of skin cancer, as well as advocate the ‘Five S’s of sun safety’: - Slip on a t-shirt, Slop on SPF, Slap on a sunhat, Slide on sunglasses and Shade from the sun.

Details: http://lei.sr/J8Y4v_S

Private spa to open at Sopwell

Cottonmill, a new private members’ spa, is set to open at Sopwell House in St Albans, Hertfordshire, this summer, following a £14m investment.

Nicknamed ‘The Garden Spa’ while in development, Cottonmill has been designed as a luxurious destination spa that boasts a strong connection to nature. Its ethos is one of community and choice.

It was designed by consultancy Sparcstudio and combines the serene environment of a spa with the exclusivity of a private members club. Designed to create a seamless spa journey and celebrate its natural surroundings, the spa features a neutral palette and natural materials, such as Onice Smeraldo marble, terracotta and fluted timber paneling. It will play host to three floors housing 18 individually-designed suites. The central spa and treatment suites will surround a private courtyard spa garden, designed by landscape artist Ann Marie Powell.

Facilities will include a thermal suite, offering four sauna and steamroom experiences, including an organic sauna, panoramic sauna, salt steam room and botanical steam room. A Deep Relaxation Room, outfitted with Four Senses loungers, provides a cocoon-like environment designed to help guests reach a meditative state.

The Whisper Room provides a quiet relaxation space, while the Garden Room does the same while offering views across the spa garden. The Rose Relaxation Room is a post-treatment space, with individual zones separated by rose-tinted glass screens and sheer cotton to provide privacy. Its walls are lined with acoustic ‘petals’ to minimise noise.

Details: http://lei.sr/j4H7q_S

The session will be led by author Bryan Williams

ISPA to host pre-conference ‘Spa Workforce Super Session’

The International SPA Association (ISPA) will host a pre-Conference Spa Workforce Super Session focusing on workforce development within the spa industry at the 2019 ISPA Conference & Expo.

The two and a half-hour workshop will take a deep dive into one of the spa industry’s top priorities of recruiting, retaining and engaging quality talent.

Led by international speaker and author Bryan Williams, The Spa Workforce Super Session is designed to provide tools for spa business leaders as they look to fill open positions on their teams while developing a strong work environment that produces loyal employees.

“This session will provide our attendees with tangible skills they can immediately implement into their businesses,” said ISPA president Lynne McNees.

Details: http://lei.sr/C2r8w_S
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PORTUGAL'S FIRST TRULY HOLISTIC WELLNESS RETREAT

Moinhos de Cadavais (mills of the river Cadavais) is an exceptional opportunity to own, develop and operate an exclusive model wellness and leisure retreat – in effect the take-over of a project already approved in principle – in a stunning waterside location just 1.5 kms. Inland from the river Guadiana at Alcoutim.

The mainly hilly 52 ha estate has been owned since 2009 by Cadavais Investimentos Turisticos, Lda and its founder and managing director has now fully developed his vision of a high quality, exclusive retreat which will take full advantage of the tree-lined hillsides, the river Guadiana and the large reservoir.

Key facilities will include a 1230m² wellness centre overlooking the reservoir with restaurants, lounge, conference rooms, cinema, hotel, 100 luxury 2 and 3 bedroom lodges, a large health spa plus a possible recovery centre (those ‘healing’ elements), restored windmills and miles of Cadavais trails to walk or cycle along. The provision of these facilities is flexible and others are possible such as tennis course and use of the reservoir.

For more information click here: http://lei.sr/n3s8r
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Our spa teams are passionate and dedicated to their profession. They aim to optimise the effectiveness of the treatments and therapies offered. When guiding our clients towards the right choice of treatment and product we take into account their overall lifestyle and its requirements and also their individual circumstances on the day and how they wish to feel.

Working at the spa is fun and we want you to love your job and embrace the warm, friendly personalities of our guests and be focused on delivering first-class experiences and exceeding their expectations at every turn. We are a family and we treat our team like family.

What we need from you:

- To be passionate about delivering the very best spa experience each and every day
- To be smart and well presented
- To have previous experience in a similar role or a real desire to prove yourself as a first-time therapist
- NVQ Level 3 or similar level spa related qualifications and be fully qualified as a minimum in manicures, pedicures, waxing, massage and facials
- Excellent level of spoken and written English
- To be able to work shifts as required that will include weekends and bank holidays
- Proof of eligibility to live and work in the UK

What we can offer you:

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- Live in accommodation is available at some of our Hotel properties
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- Free car parking
- Discounted hotel accommodation across the Hand Picked group of hotels
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- Positive attitude
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- Committed to delivering a high level of customer service
- Excellent grooming standards
- Flexibility to respond to a range of different work situations
- Ability to work on your own or in teams

### Beauty Therapist

A Beauty Therapist is responsible for managing and carrying out professional spa and beauty treatments to deliver an excellent Guest and Member experience while helping to achieve sales revenue targets.

**What will I be doing?**

As a Beauty Therapist, you will be responsible for managing and carrying out professional spa and beauty treatments to deliver an excellent Guest and Member experience. Our beauty treatments include massages, body treatments, facials, manicures, pedicures and a range of other treatments. A Beauty Therapist will also be required to help achieve sales targets and manage customer feedback.

**What are we looking for?**

A Beauty Therapist serving Hilton brands is always working on behalf of our Guests and working with other Team Members. To successfully fill this role, you should maintain the attitude, behaviours, skills, and values that follow:

- A minimum of one year of previous experience within the beauty industry
- A recognized beauty therapy/hair qualification
- Positive attitude
- Good communication skills
- Committed to delivering a high level of customer service
- Excellent grooming standards
- Flexibility to respond to a range of different work situations
- Ability to work on your own or in teams

### Competitive Salary plus Benefits

For more details and to apply: http://lei sr/f8v9U
Strip has just celebrated 12 years of excellence in the Beauty industry, delivering unparalleled hair removal treatments in their opulent and luxurious boutiques, ensuring attention to detail with the highest level of customer service in everything they do.

Now with 6 high profile boutiques Strip is looking forward to further growth and are recruiting for exceptional, highly professional Salon Managers who are passionate about the beauty industry, delivering outstanding customer service and has a genuine interest in people and how to lead and motivate them.

**You will be responsible for**
- Ensuring a proactively managed & busy diary maximising revenue potential at all times
- To drive sales forward and maximise business profitability
- Ensure staff retention is maximised, through good HR practices, fully supporting & leading your team
- Ensuring all staff members are motivated and hitting their monthly targets through mentoring, excellent communication and leading by example
- Managing and forecasting professional & retail stock levels
- Staff rota, holidays, sickness and cover
- Assist and mentor new starters as part of their training program
- Ensure everyone is working to the company standard operating procedures at all times
- Ensure a five-star experience is delivered to every client at all times along with excellent management of any client complaints

The ideal candidate must have worked in a management role in the beauty or retail industry and be extremely driven, ambitious, personable and sales orientated.
- Minimum 2 yrs management experience gained within a beauty business environment
- Have a consistent upbeat demeanour
- Demonstrate strong leadership skills being a true people’s person
- Have lots of initiative and thrive working under pressure
- Proven track record in setting and delivering against KPI’s/sales targets
- Strong business acumen
- Must be able to demonstrate an excellent track record or fantastic client service skills
- Proficient in MS Office along with previous experience in a salon booking system is essential
- Excellent written and verbal communication skills
- Highly organised and motivated
- Have the aspiration of progressing and want a career path in this industry
- A minimum of 3 years working Visa
- Fully Flexible working ability (This will include working some weekends and evenings)

[Apply now: http://lei.sr/c7X8b](http://lei.sr/c7X8b)
Six Senses to open Iceland resort in 2022

Continued from front cover

To this extent, the country’s mystical elves, whose pyramid-shaped homes are scattered around the land, will also add a touch of mysticism to the project’s design.

A Six Senses Spa will include a functional fitness centre, yoga studio and comprehensive wellness programming. There will be a farmhouse with an organic garden and a cooking school where chefs will share their passion for hearty and healthy food and showcase farm-to-table seasonal recipes.

“This development epitomizes our commitment to finding locations where guests can be right in the heart of nature, and where they will come face-to-face with the raw beauty, power and soul of this magical destination,” said Neil Jacobs, CEO of Six Senses.

“It will also appeal to experience-seekers looking for something uniquely joyful and playful. Legend holds that mystical elves still occupy the rocks and cliffs of this land. Each time we talk about the project we smile.”

Six Senses Össurá Valley is owned and being developed by the Álaföld Hotel ehf in partnership with architect John Brevard, fashion entrepreneur Ása Ólafsdóttir and cultural entrepreneur Jakob Frímann Magnússon.

Magnúsóttir said: “Joining forces with Six Senses represents a great alignment of visions: a passion for protecting Iceland’s natural habitat while connecting guests with pristine nature. Six Senses Össurá Valley is set to open in 2022.

Details: http://lei.sr/Y4J6E_S

Annayake to enter Japanese market

French cosmetics and beauty treatment provider Annayake will operate a spa at the soon-to-open Okura Tokyo hotel in the Japanese capital.

The spa, located on the 27th floor of the luxury hotel, will mark the debut of the brand in Japan.

The Okura Fitness & Spa Annayake will combine a health club and spa, with facilities including a club salon, gym floor, relaxation salon, spa treatment rooms, 25m swimming pool, dry sauna and steamroom.

Annayake will develop a dedicated Okura treatment menu for the spa, combining beauty and healing know-how and techniques from East and West.

Also on offer will be an “urban treatment” course, providing a combination of refreshment and relaxation designed for those with hectic city schedules.

A dedicated elevator will run directly from the hotel lobby to the 27th floor, and a single reception area will service both the fitness facility and the spa. The launch of the wellness hub represents a rebirth of the Okura Health Club, which earned a solid reputation providing personal health care in the original Hotel Okura Tokyo for more than 40 years.

The Okura Tokyo is due to open to the public on 12 September 2019.

Details: http://lei.sr/a6G6X_S

The Össurá Valley is famous for its many waterfalls

Annayake will develop a bespoke treatment menu for the luxury spa