spa opportunities

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Red Bull founder opens up 'celebrity island' getaway

Following years of secrecy as a celebrity getaway, Laucala Island, the idyllic South Pacific resort east of Taveuni, Fiji, has been opened to the public.

Just 5km (3 miles) long, the island was owned until 2003 by the family of publishing magnate, Malcolm Forbes.

Its current owner, Red Bull co-founder Dietrich Mateschitz, selected design firm Lynne Hunt London to transform the island into a private retreat where celebrities could escape the paparazzi, however it has now been opened up to the public.

A spa is at the centre of the Laucala experience, which comprises traditional Fijian therapies, organic amenities and serene settings. Four treatment villas - each with an outdoor hot tub, relaxation room and changing



The four spa treatment villas are surrounded by tall palm trees and water features

room - and two wet rooms with Vichy showers and steam facilities sit amid water features and tall palm trees. The spa also features a beauty salon, pedicure and manicure rooms and a spa garden.

In the spa garden herbs, spices, flowers and fruits are picked to create Laucala's four signature scents: Molikaro (native citrus), Wainimate (medicinal herbs), Senikau (tropical blooms) and Qele (indigenous roots and spices). Each scent is incorporated into the spa's amenities and used during spa rituals.

Treatments begin in a relaxation lounge fitted with day beds and an open fireplace, followed by a footbath incorporating a hibiscus, honey and sugar-crystal polish and a gentle massage.

Signature experiences range from Fijian hotand-cold stone therapy to body scrubs using volcanic soil from the island and mineral crystal therapy.

Continued on back cover

Universal launches new spa equipment division

Universal Companies has announced the launch of a new division, dedicated to the sale of equipment, design, consulting and service.

Universal Spa Equipment will have benefits including access to all major spa equipment manufacturers, specialists in equipment and service repair and project consolidation and set up services.

"For us, it's not just about selling spa equipment; it's about collaborating with each spa and finding the right equipment for your unique facility," said division president, Brian Paris. "We represent every major spa equipment brand and offer great service."

Georgia targeting wellness heritage

Georgia, famed for its clean air and curative waters, was formerly known as a rest and relaxation area recommended by doctors in the Soviet era.

Two decades later and the eastern European country's reputation as a place to relax and rejuvenate has been all but eroded. This could be about to change however, as policy makers and investors are looking at the country's ageing and dilapidated spas as an opportunity to get a slice of the \$2tn (£1.2tn, €1.5tn) global spa and wellness market.

Georgia's clean air is a notable selling point with the small town of Abastumani being one of the country's oldest health destinations. Using the region's fresh air and its hyperthermic springs, rich in sulfate-sodium chloride, have been used as a method to reduce symptoms of



Georgia wants to become a wellness destination again

asthma, bronchial infections and even tuberculosis. Elsewhere, the slightly radioactive waters of Tsqaltubo have been credited with curing a variety of ailments from infertility to paralysis.

Spa consultants and management company, GOCO Hospitality, is currently working on a large-scale wellness retreat in the country. Continued on back cover

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Aro Ha wellness retreat coming 2014

Aro Ha, a purpose built luxury health and wellness centre, is set to open overlooking Lake Wakatipu in New Zealand in January 2014.

Two friends, Damien Chaparro and Chris Madison, have created the retreat which is based on Vinyasa Yoga, sub-alpine hiking, functional strength training, meditation, therapeutic massage, and detoxifying vegetarian cuisine.

The friends came up with the concept in early 2010 after discussing their shared interest in creating a transition

space for those interested in nature, adventure, self-development, alternative health and results-oriented fitness.

When searching for the location, factors including natural beauty, energetic feel, access, social structures, stability and international appeal were considered.

Once the location was found and local government consents were approved in 2012, the creation of Aro Ha began.

The purpose of the facility is to "create a place that supports self-awareness, physical



Guests visiting Aro Ha will bond through shared experiences

fitness and connection with true nature." The aim is to combine multiple aspects of wellness into one condensed experience.

Located in the region's Southern Alps, the 21 acre (8.4 hectare) retreat sits on a sub-alpine terrace in a secluded cluster of New Zealand's Wyuna Preserve.

Sustainability is at the heart of the development, which will incorporate off-grid power and New Zealand's first renewable distributed hydronic heating scheme. Details: http://lei.sr?a=Z5y5U

Waldorf Astoria expands with three launches

Hilton's luxury brand Waldorf Astoria has three new properties in the pipeline in Amsterdam, Jerusalem and Dubai.

The group's first property in the Netherlands – Waldorf Astoria Amsterdam – is to launch in Q1 2014.

The hotel's 93 guestrooms and suites will overlook a canal or the courtyard garden.

The property will also offer a boutique spa with a wide range of treatments, as well as a large indoor swimming pool, fitness centre and relaxation area overlooking the gardens.

Waldorf Astoria, which currently has a portfolio of 24 destinations will also open a new hotel in Jerusalem at the end of this year. Waldorf Astoria Jerusalem will feature 220 guestrooms and suites as well as a 5,380sq ft (500sq m) spa and fitness facility with pool, three restaurants and conference and meeting facilities.

The group's new UAE property will open on Dubai's renowned Palm Jumeirah in 2014.



Royal Suite bedroom at the Waldorf Astoria Amsterdam

Waldorf Astoria Dubai Palm Jumeirah will offer 319 luxurious rooms and suites, each with sea views with a backdrop of Dubai's coastline.

The hotel will feature a 2,000sq m (21,528sq ft) spa with outdoor garden, gym, two swimming pools, 200m (656ft) of private beachfront, six bars and restaurants, a ballroom and eight flexible rooms. Details: http://lei.sr?a=D8k7G



First international spa for Romania

Romania's first luxury spa to be operated by an international brand is due to open by the end of this year at a new entertainment complex in the capital Bucharest.

Stejarii Country Club is being developed by Romanian businessman Ion Tiriac after an investment of approximately €18m (US\$24m, £15m).

The 22,000sq m (236,806sq ft) complex will comprise a spa, health club, driving range, kinesis, spinning, aerobics, an indoor and outdoor jogging track, in addition to martial

arts, swimming, indoor and outdoor tennis, climbing walls and squash courts.

The spa will be a Japan-based Shiseidobranded facility and will mark the skincare company's entry into eastern Europe.

Shiseido Spa will include therapy suites, an energy pool, relaxation spaces, a hammam, sauna and steamrooms, sundeck and a hair and beauty salon, as well as a pilates and yoga studio. The spa will have a strong focus on catering to male guests with dedicated spaces for male grooming.



The spa will be the first in Romania to be operated by a global brand

There will also be an art gallery that will host exhibitions by young artists, as well as Shiseido historical art pieces.

Situated in the centre of an ancient forest the project is conceived as an inversion of New York's Central Park. The woodland introduced at the heart of the scheme creates a link between the surrounding calm environment and the new development. The club concept was divised by London-based architectural company Collado Collins. Details: http://lei.sr?a=Yob4p

Ossetra beauty range to be distributed in China

A cosmetics company based in St Johns, Newfoundland, Canada, has signed a major deal that will see its products distributed through more than 70 spas in China.

IC Spa, run by childhood friends Darlene McCarthy and LeeAnn Fleming, provides a sustainable, spa product brand designed to nurture and sustain mind, body, spirit and environment. Products from the Ossetra Collection are organic and have zero impact on the environment due to sustainably extracting all ingredients.

The company offers iceberg water and natural products — like seaweed, sea cucumber and capelin caviar.

The new contract will mean a large increase in production for the company, which previously only catered to smaller spas. The contract will now see IC Spa products distributed to 72 spas across Beijing, China, in a four-year supply deal. The Ossetra line was



Ossetra is sustainably sourced to have limited environmental impact

launched through financial assistance from the provincial and federal governments, including a loan totalling CA\$210,000 (£125,000, US\$204,000, €150,000) from the Atlantic Canada Opportunities Agency in 2010.

"We usually sail under the radar all the time," said McCarthy. "We're the first Newfoundland professional skincare company to export their line into the Asian market." *Details: http://lei.sr?a=C3h2g*

So Sound brings innovative ART technology to spas

Sound therapy innovator So Sound Solutions is expanding its patented Acoustic Resonance Technology (ART) to spas and resorts worldwide.

So Sound's restorative sound environments are designed to stimulate the mind and body's natural relaxation response, with results usually achieved in under five minutes.

Research shows that music can assist in lowering heart rate, blood pressure, muscular tension and pain, while increasing circulation and entering brain waves for more restorative sleep. "So Sound solutions addresses this need with a results-oriented and transcendent experience that will leave your guests in an optimal state of wellness," said So Sound co-founder Suzannah Long.

The So Sound Lounger is the company's flagship product, while a music-integrated treatment table, mattress and meditation programme are also available. *Details: http://lei.sr?a=b3R4F*



The Spa Business Handbook is available now

Global education initiatives profiled in 2013 Spa Handbook

Two global task forces, formed to work on solutions for an industry-wide issue of the lack of skilled spa managers, have been profiled in the *Spa Business Handbook* 2013.

The Spa Management Advisory Committee is developing outlines for internship and mentorship programmes to attract hospitality oriented professionals to spas, while the Spa Management Certification Task Force is defining the role of, and skills necessary for, spa manager/directors with the aim of setting up a certification programme for spa leaders which can be applied worldwide.

For a detailed look at both task forces, the *Spa Business Handbook* 2013, a 300-page reference book, can be ordered online here in print: *http://lei.sr?a=A907e*, viewed online here: *http://lei.sr?a=P3l4j* and downloaded as a PDF edition here: *http://lei.sr?a=N2S9d*



Artwork will be exhibited underwater on the reef Underwater art to be exhibited at Niyama and Huvafen Fushi

Artist Andreas Franke will be displaying a unique set of artwork at Niyama and Huvafen Fushi in the Maldives, when his Phantasy Fairytale exhibition will be exhibited underwater.

The underwater art will be encased in plexiglass and then suspended from the underwater structures of the Lime Spa at Huvafen Fushi and Subsix at Niyama. Once the images are submerged, algae and microorganisms in the ocean will create the final product, adding the 'ocean's signature' to the works. "With my photographs, I want to pull the spectators into unreal and strange worlds," said Franke.

"Dreamworlds you can get lost in or that you can identify with. This creates a new and unexpected atmosphere and this work shows very much of myself, since I am always on the lookout for stunning themes to create new images that have never been seen before." *Details: http://lei.sr?a=X4k7V*

Yixing's first five-star hotel opens under Kempinski brand

Kempinski Hotel Yixing in China is now fully operational following a soft opening in January 2013.

It is the first international five-star hotel in the city of Yixing and features both a full-service and private in-room spa service.

The Wellness Centre includes an indoor swimming pool, sauna and steamrooms, with an outdoor terrace for relaxation.

The spa uses natural elements including Chinese herbs and indigenous flowers in treatments, as well as offering signature massage beds, and specialised body, face and hair treatments.

A beauty salon is also included, offering a range of hair and nail treatments.

The 446-bedroom hotel includes a fitness centre, executive lounge, two restaurants and a wine bar. Details: http://lei.sr?a=J9q2C

Chinese consumer trends changing

China's luxury consumers are becoming more sophisticated and their spending patterns are changing, according to research by McKinsey.

The country is one of the largest emerging markets for spa, with growth fuelled by the Asian nation's rapidly growing economy and unprecedented consumer spending on high-end goods.

Based on interviews with more than 1,000 luxury shoppers in 14 cities, extensive data analysis and conversations with industry leaders, management consultancy expert

McKinsey forecasts that Chinese consumers will generate 34 per cent of demand for luxury goods totalling CNY726bn (US\$118.2bn, €90.2bn, £77.5bn) by 2015.

Despite a positive overlook, China does stil face challenges when it comes to luxury brands. Market splintering can occur when trying to satisfy demand for multiple consumer groups meaning markets faces the risk of diluting brands trying to please everyone. Long-term customers look for understated luxury, while newer ones look for widely recognisable brands.

Pricing can also be an issue, with McKinsey advising that "iconic products that never go on sale should be kept distinct from those that



Luxury consumers in China are changing their spending patterns

might." Outbound tourism is also proving a factor with an increasing number of purchases by Chinese citizens now made abroad. Because China imposes taxes ranging from 20-70 per cent on imported luxury goods, there are wide ranging retail disparities.

McKinsev also found that more than half of surveyed participants said that the in-store experience was important in the purchasing process, meaning that striking the right balance between store numbers and quality has become increasingly important.

For more on luxury brands, see the latest issue of Spa Business Magazine Q3 2013. Details: http://lei.sr?a=r5Uoi

Millennium Resort introduces new wellness club

Millennium Resort Mussahanah in Oman has expanded its offering by opening a new Beach Club - a multi-purpose facility which will give health-conscious guests and visitors the chance to have treatments from around the world.

The Zayna Spa within the beach club features a hammam, steamroom, spa pool, relaxation lounge and sauna.

Treatments focus on the renewal of mind, body and sprit and use local holistic remedies and organic ingre-

dients to relieve anxiety, stress and embedded tensions through the latest modern and traditional techniques.

The spa provides separate facilities for women with a discreet entrance and dedicated rooms for complete privacy.

The Beach Club has also been fitted with a gym using Technogym equipment and a kid's club, Azur Middle Eastern restaurant and Shisha Lounge.



The Millennium Resort's new Beach Club offers various wellness remedies

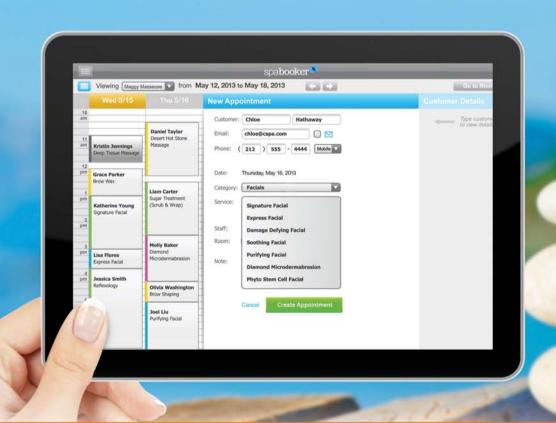
"The introduction of our new spa and health and fitness club will help elevate the senses and enhance guests' overall physical and mental health," said Millennium Resort Mussahnah's recreation manager, Joe Geeganage. "We will continue to bring the best products and services fused with Omani hospitality to ensure that our guests and visitors leave with a sense of fulfilment and rejuvenation." Details: http://lei.sr?a=b8k6x





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CEOs speak on changing trends in spa technology

Changes in the techology industry are transforming the spa industry and CEOs of spa software companies have explained how they are embracing these trends.

"Mobile solutions are the way forward," said Adrian Burns of Agilysys, a statement which Yun Ho Kim of Digital Right Brain agreed with. "A few years ago, people were talking about e-commerce," said Ho Kim. "Soon they'll be talking about m-commerce, allowing customers to pay with their phone, eliminating the need to carry credit cards."

Herve Colly of ADN-informatique says that his company's new technology would allow spa managers to track satisfaction using automated questionnaires. He said: "Questioning clients about their expectations is the best way to ensure continuous and sustainable improvements to services.

The full interviews are available in the Q3 2013 edition of Spa Business magazine. Details: http://lei.sr?a=G9Q3a



The ski lodge will open for business 11 December Oetker Collection to open spa

at ski lodge in French Alps

Hotel group Oetker Collection is on track to launch a new ski lodge resort and spa in the village of Vaujany on 11 December 2013.

Situated in the heart of the French Alps in the Rhone-Isere region, L'Apogée Courchevel will feature 33 suites, 20 double rooms and a penthouse with a spa pool and private terrace. Located next to the main building, the hotel will offer a private and exclusive chalet, which will feature five bedrooms, a spa area and its own home cinema.

The spa at L'Apogée Courchevel will house four treatment rooms and a suite for the traditional Russian ritual "Banïya". In addition, the spa area will offer steamrooms, saunas, a salt cave and an indoor pool and a fully equipped fitness center. Treatments will be courtesy of skincare product house Sisley.

Kandolhu Island resort opening 2014

Maldives-based Universal Resorts is set to expand its portfolio with the opening of the Kandolhu Island Resort in the North Ari Atoll after a US\$12m (£7.4m, €8.8m) refurbishment.

Set to welcome its first guests on 11 January 2014, Kandolhu - formerly an excursion island for larger resorts - is 70km (43.4miles) south west of Male Airport and is reached by seaplane in 25 minutes.

The Kandolhu Spa offers a complete wellness experience.

Spa facilities include four treatment rooms and a wet area, each with sauna, steamroom, cold pool, jacuzzi and rain shower. Treatments on offer include couple's massages and beauty and skin care treatments with a focus on European and Asian blend therapies.

The resort will have 30 villas in five different styles, with either direct beach access or clear views of the Indian Ocean. Also included are



Kandolhu was previously used as an excursion island for other resorts

four restaurants, a bar, watersport and diving facilities, as well as a fitness room.

"Kandolhu is the perfect combination of 'small island Maldives' and affordable luxury," said general manager, Abdul Latheef. "It is an island that will make you feel like Robinson Crusoe, just with several luxuries at your disposal." Details: http://lei.sr?a=A2x8X

Karma launches new spa consultancy division

Asia-inspired spa brand Karma Royal Group (KRG), who develops luxury resorts, is to open its first third-party Karma Spa in Dubai in early 2014.

The new opening is part of the group's recently launched spa consultancy and development services platform which includes business opportunities for Karma Spa franchises as well as private-label spas in hotels, resorts and residences.

Other spa developments in progress are in Australia, India and Europe.

The new division aims to

offer a full spectrum of spa management, consulting and development services for hotels, resorts and residences.

John Spence, chair of Karma Royal Group, said: "Wellness travel and tourism is here to stay, presenting a multitude of thrilling opportunities in the spa and wellness industry."

Judy Chapman, director of Karma Spa said: "Without doubt, a resort or hotel with an interesting spa/fitnPess/wellness concept increases your room occupancy revenue and brand leverage - but like restaurants, it's more crucial than ever to have a unique concept. My passion is to work with clients to



The first third party Karma Spa will open in early 2014 in Dubai

create a spa concept that is imaginative and creates curiosity, yet at the same time produces quick return-on-investment (ROI)and financial returns."

A key feature of Karma Spa's consultancy team will be an individualised approach to spa concept design, development and management, to fit varying budgets and investment perspectives.

The consultancy team will provide services including: concept design; development and preopening services; budget planning, financial and ROI analysis; spa menu treatment creation: Staff recruitment and training; and spa management. Details: http://lei.sr?a=n7u7U



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15-18 Oct 2013

Wellness and Spa Experience

Gran Via Exhibition Centre Barcelona, Spain

Through practical cases and interventions by experts from around the world, the congress, hosted by the Swimming Pool Show, Piscina Barcelona, will feature all the knowhow of centres dedicated to wellness, which is a booming industry, not only because it combats stress but also delivers health, balance and personal harmony.

Tel: +34 93 233 22 79 www.firabarcelona.com

17-19 Oct 2013 Cosmobeaute Indonesia

Jakarta Convention Center (JCC) Jarkata, Indonesia

Events at the trade fair includes sharing and discussion of latest beauty trends, demonstration of latest products, interactive seminars by professionals and showcase of newly developed beauty products. Tel +603 8023 0820 www.ecmi.com.my

21-23 Oct 2013 ISPA Conference and Expo 2013

Mandalay Bay Las Vegas, Nevada, US Each year, spa professionals from around the globe attend the ISPA Conference & Expo to become more knowledgeable and gain a competitive edge in the marketplace. The event consists of three days of speaker presentations covering business strategy, customer service and leadership. Tel: +1 859 226 4420

www.experienceispa.com

26 Oct 2013

National Esthetic Teacher Training (NETT)

Philadelphia Convention Center Pennsylvania, United States If you are an educator working for a manufacturer/distributor, a teacher at a school, or wanting to improve your on-site staff training by understanding learning styles, then this event is for you! Tel: +1 201 670 4100

www.lneonline.com

03-07 Nov 2013 **Host Users Group Conference**

Vail Cascade, Colorado, United States In addition to content specific for users of the SMS Host Hospitality Management



The ISPA Conference and Expo 2013 will see spa professionals from around the world exchange news and ideas

System, the 2013 conference will include discussions and training for users of PAR Springer-Miller's SpaSoftSpa Management System and ATRIO Guest Experience Management platform. Tel: +44 1536 419696 www.partech.com

04-07 Nov 2013

World Travel Market 2013

ExCeL Conference & Exhibition Centre Staged annually in London, World Travel Market - the leading global event for the travel industry - is a vibrant must attend four-day business-to-business event presenting a diverse range of destinations and industry sectors to UK and International travel professionals.

Tel +44 20 8910 7910 www.reedexpo.co.uk

12-13 Nov 2013 **European Spa Event**

Palais Eschenbach, Vienna, Austria The European Spa Event is organised by Wellness World Business, a B2B magazine of spa, wellness and health in the German speaking area. The event is an opportunity for professionals of the spa, wellness and health tourism branche from all over Europe to come together and listen to keynotes. Tel +43 1 99 72 733

www.wellnessworldbusiness.com

12-13 Nov 2013 Spa Life UK

Wyboston Lakes, Bedfordshire, UK Spa Life exposes spa professionals to new

product innovations; industry insights; networking opportunities; and quality management education. It includes the CEO Summit, Spa Life Forum, and UK Spa & Wellness Conference. Tel: +44 1268 745 892

www.spa-life.co.uk

18-19 Nov 2013 **Live Love Spa**

Napa, CA, United States

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27-28 NOVEMBER 2013 Spameeting Autumn Middle East, India &

Meydan Hotel, Dubai, UAE

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Major Swiss Alps project underway

Andermatt Swiss Alps is a new hospitality project currently being developed in the canton of Uri, a year-round skiing destination in the heart of the Swiss Alps.

It will include six luxury hotels, approximately 500 apartments in 42 buildings, 25 chalets, wellness, leisure and conference facilities and an 18-hole golf course. The ski areas of Andermatt and Sedrun will be integrated into an attractive ski destination Andermatt-Sedrun.

Andermatt Swiss Alps is responsible for the development in partnership with

Orascom Development Holding AG.

GHM is set to launch The Chedi Andermatt, a hotel opening in December this year which will be the centre of the new project.

Set at an altitude of 1,440m between the peaks of Gemsstock and Nätschen, The Chedi is within walking distance of Andermatt's old town in the Lepontine Alps.

The hotel will feature a 2,400sq m (25,833sq ft) spa and wellness centre with 10 trestment suites, a beauty salon and hair salon. Facilities at the spa include bio and Finnish saunas, organic sol steam bath, outdoor lap pool and a 35m indoor pool with views of the



The project will see the construction of six luxury hotels in the Swiss Alps

Alps. Organic product houses Chedi, ila, Ren and Alpienne, which incorporate folk remedies, pure olive oil, beeswax, and lanolin. Spa equippment supplier Gharieni is providing equipment to the treatment rooms and bespoke linen will be supplied by RKF Luxury Linen.

A health club with Technogym fitness equipment, free weights, yoga classes and personal training sessions will also be on offer. Malaysia-based Architect Jean-Michel Gathy was responsible for designing the 106 guest rooms and suites. An outdoor ice-skating rink will also be on offer. Details: http://lei.sr?a=t7X5t

First ESPA-branded spa for Riviera Maya

Las Brias Hotel Collection has launched Nizuc Spa by ESPA at its Nizuc Resort & Spa on the coast of Riviera Maya, near Cancun in Mexico.

Located on the Yucatan Peninsula, the hotel features 274 suites with private pools including 29 garden pool villas, 44 ocean suites and 201 residence suites.

Nizuc's spa spans 30,000sq ft (2,787sq m) and faces the Caribbean Sea. There are nine treatment rooms including private suites for couples.

The hydrotherapy facilities are separate for men and women and offer a range of elements to detoxify and relax through a guided circuit of hydro massage, contrasting temperatures and

strong and subtle water pressures. Facilities include an aromatic steamroom, experience showers with chromatherapy, a sauna, an ice fountain with cool mist shower, vitality pool with hydrotherapy elements, a cold plunge pool, solarium, thermic loungers, indoor



The 30,000sq ft spa has nine treatment rooms and facilities

relaxation lounge and an co-ed spa pool.

A Movement Studio and a spa café with a whole foods dining approach will also feature. The facility also houses a fitness centre and a beauty salon, which includes a nail bar. *Details:* http://lei.sr?a=r6n9P



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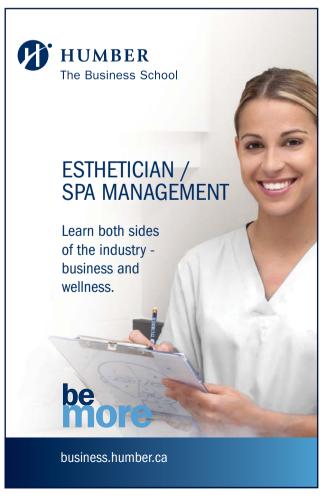


CONSULTING
PROJECT DEVELOPMENT
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REALISATION













AN OLD WORLD HOSPITALITY HOTEL

Luxury Spa and Salon in India – Even Short Term Visit/Holiday welcome

Would you like to visit India for a few months or stay on to work for an International Spa and Salon? We are looking for motivated & well trained Spa Professionals for Full Time as well as Short Term positions at our upcoming Luxury Spa in New Delhi, India.

Positions:

Spa Therapists Hairstylist Colourists Healers of all types

Location: New Delhi, India

Timing: December/January/February 2013/2013 Job Type: Full Time annual contract, Short Term

We are a Spa & Salon in a Luxury Hotel. You will be required carry out treatments on Spa Guests ensuring all treatments are carried out to the highest standards and maintain the five star level of cleanliness required within our Spa. The ideal candidate for our Spa Therapist role will be versed in both Eastern and Western therapies and philosophies. Be of a warm, intuitive, honest, flexible and adaptable nature and possesses a genuine commitment to healing, holistic views and development of their skills within this area.

We anticipate applicants will have relevant experience (Minimum 3 years) as a Therapist/Hairstylist/Colourist/Healer in a reputed Hotel/Spa/Salon with good communication skills. People with multiple skills will be preferred.

DUTIES AND RESPONSIBILITIES:

- Carries out a range of Treatments to an extremely high standard.
- To drive and achieve service and product sales targets.
- To build and maintain a regular clientele and contribute to the success of the Salon
- · Ensure Spa is of a consistent high standard.
- To be a role model to other Therapists.

SKILLS REQUIRED

- Excellent interpersonal skills.
- · High standard of personal appearance.
- · Computer literate.
- · Self motivated.
- · Good team player.

Please email us your current CV along with a recent photograph and current cell number to vriti.kukreja@oldworldhospitality.com

Interviews will be carried out initially via telephone or Skype at a mutually convenient time.



A leading award-winning group in the spa and beauty industry requires a:

Spa Manager

If you are a dedicated, enthusiastic and experienced beauty industry professional in a Management role who believes in the power of motivating others and putting clients first, we want to hear from you.

We are looking for an energetic and passionate people person with a result oriented and attention to detail approach to working and willingness to work under a flexible schedule.

Job requirements:

- Female candidate with Bachelor Degree and qualified to NVQ 3 level 3 beauty or equivalent
- Managing large multi cultural teams with at least 50-75 customers daily for 5 to 7 years
- Revenue Management and P&L responsibility
- Pre opening experience will be an advantage
- Hands on experience on the concepts of missed opportunities and therapist productivity
- Experience in Sales & Promotion, Loyalty & Membership Programmes and Marketing/PR Management
- Experience in booking software, inventory management and report Writing using MS Excel

Will be required to:

- Maximize revenue in both service and retail sales, based on targets given
- Optimize staff utilization
- Develop and maintain excellent relationships with all guests and member
- Maintain high standards within the spa and oversee the staff to ensure smooth running of operations

We provide an attractive remuneration package inclusive of other benefits that are further supplemented by excellent growth opportunities. If you meet the above requirements and would like to be a part of our organization please send your CV to: careers@nailspa.ae along with your photo.

spa opportunities

forthcoming issues:



25 October 2013

Book by 17 October

8 November 2013

Book by 31 October

22 November 2013

Book by 14 November

TO ADVERTISE

Tel: +44 (0)1462 471908

Email: spaopps@leisuremedia.com



GOSPA

OPENING DECEMBER 2013

AT AJMAN SARAY,

a Starwood Luxury Collection Hotel

Opportunities are available at the first GOCO Spa opening in the U.A.E.

• OPERATIONS MANAGER •

RECEPTIONISTS • THERAPISTS • HAIR STYLISTS • BARBERS

Previous work experience in the Middle East and Arabic and/or Russian language capabilities are advantageous

GOCO Hospitality is an employer of choice for creative talents from a variety of backgrounds. We place great emphasis on grooming our talent, mentoring in a contemporary manner while empowering the personality of our team members to influence and touch the heart and soul of our clients and guests.

Would you like to join us?

Please submit current CV and cover letter to: careers@goco.co
Attention: Director - Human Resources, Ref. Ajman
For more information visit www.goco.co/careers/

spa opportunities JOBS ONLINE



Company: GOCO Hospitality Location: Bangkok, Thailand

■ Personal Trainer

Company: Pure Gym Limited Location: Manchester, Moston, UK

■ Personal Trainer

Company: Pure Gym Limited Location: Southampton, UK

■ Spa Manager

Company: Auchrannie Hotel and Spa Resort Location: Isle of Arran, UK

■ Colourists

Company: The Manor Location: New Delhi, India

■ Spa Manager

Company: The Nail Spa Location: Dubai, United Arab Emirates

■ Operations Manager

Company: GOCO Spa Location: Ajman, United Arab Emirates

■ Hairstylist

Company: The Manor Location: New Delhi, India

■ Level 3 Beauty Therapists

Company: Lifehouse Spa & Hotel Location: Thorpe le soken, Essex, UK

■ Hair Stylists

Company: GOCO Spa

Location: Ajman, United Arab Emirates

■ Healers of all types

Company: The Manor Location: New Delhi, India

■ Therapists

Company: GOCO Spa Location: Ajman, United Arab Emirates

■ Gym and Spa Operative

Company: Motive8 Group Ltd Location: West London, UK

■ Gym and Spa Supervisor

Company: Motive8 Group Ltd Location: West London, UK

■ Assistant Spa Therapist

Company: GLL

Location: Merton, London, UK

■ Assistant Spa Therapist

Company: GLL

Location: Tower Hamlets, London, UK

■ Assistant Spa Therapist

Company: GLL

Location: Islington, London, UK

■ Assistant Spa Therapist

Company: GLL

Location: Westminster, London, UK

■ Barbers

Company: GOCO Spa

Location: Ajman, United Arab Emirates

■ Spa Therapists

Company: The Manor Location: New Delhi, India

Aqua Sana Manager

Company: Center Parcs Location: Wiltshire, UK

Sustainability at heart of Fiji project

Continued from front cover Environmental sensitivity was a key factor for the team of designers of Laucala Island, which included architect WATG, landscape architects Scape Design Associates and local architects Architects Pacific.

Steps to preserve the environment included orienteing the masterplan and individual buildings so that ancient trees did not need to be uprooted and would create natural privacy screens between villas.

The island is home to some of the rarest creatures

in the South Pacific. Many birds, reptiles and amphibians inhabit the island which is seen as a haven for many rare species in Fiji. The preservation and retention of this biodiversity was a major goal so each piece of architecture, road and pool was placed in order to satisfy the environmental constraints and guarantee the long term sustainability.

Guests are also encouraged to become involved in the Spa Garden, where an



All furniture in the spa reception was created from sustainable materials

interactive display informs them about Fiji's tropical bounty. Guests can pick their own spices, herbs, flowers and fruits – vanilla, lemongrass, cinnamon, nutmeg, coffee, ylang ylang, pepper, ginger – and create a signature essential oil, soap or lotion in the Spa Kitchen, where a coconut press produces oil.

The island's 25 villas are also crafted from local, natural and sustainable materials. Details: http://lei.sr?a=W6D9K

World Bank invests US\$30m in Georgia revival

Continued from front cover For Georgia to successfully tap into the spa market, heavy investment will be required to bring the country up to par with the rest of the world, as it has suffered much national stress over the past two decades. The separatist war with Abkhazia has left the once glamorous hotels and resorts in the country as makeshift homes which now house thousands of families.

The World Bank has invested US\$30m (£18.4m, €22.1m) towards a total of US\$37.5m (£23m, €27.6m) to restore Imereti – a cen-

tral region of the country which has a large number of spas.

Kazakhstan is proving to be a good source of spa visitors, with Kazakh natives travelling in search of cheaper wellbeing alternatives.

Possible strategies include a rehabilitation centre for athletes or a Georgian version of



The thermal baths in Abastumani are in need of a significant revamp

Germany's famous Baden-Baden spas.

During the course of the year several countries have looked towards spas in an effort to boost visitor numbers, with Spain, Greece, Serbia and Bulgaria all identifying the spa sector as key for bringing in additional tourism revenue. Details: http://lei.sr?a=n9u6H

ADDRESS BOOK

Argentina Spa Association

T: +54 11 4468 0879 W: www.asociacionspa.org

Asia Pacific Spa and Wellness Coalition

T: +65 9777 3204 W: www.apswc.org

Association of Malaysian Spas (AMSPA)

T: +603 4253 3478 W: www.amspa.org.my

Australasian Spa Association

T: +61 4 3003 3174 W: www.aspaassociation.com.au

Bali Spa and Wellness Association (BSWA)

W: www.balispawellness-association.org

Brazilian Spas Association

T: +55 11 2307 5595 W: www.abcspas.com.br

Bulgarian Union for Balneology and Spa Tourism (BUBSPA)

T: +359 2 942 7130 W: www.bubspa.org

China Spa Association

T: +86 21 5385 8951 W: www.chinaspaassociation.com

Association of Spas of the Czech Republic

T: +420 606 063 145 W: www.jedemedolazni.cz

The Day Spa Association (US)

T: +1 877 851 8998 W: www.dayspaassociation.com

Estonian Spa Association

T: +372 510 9306 W: www.estonianspas.eu

European Spas Association

T: +32 2 282 0558 W: www.espa-ehv.com

Federation of Holistic Therapists (FHT)

T: +44 23 8062 4350 W: www.fht.org.uk

French Spa Association (SPA-A)

W: www.spa-a.com

German Spas Association

T: +49 30 24 63 692-0 W: www.deutscher-heilbaederverband.de

Hungarian Baths Association

T: +36 1 220 2282 W: www.furdoszovetseg.hu/en

The Iceland Spa Association

W: www.visitspas.eu/iceland

The International Medical Spa Association

T: +1 877 851 8998 W: www.medicalspaassociation.org

International Spa & Wellness Association (ISWA)

T: +49 69 130 25 86 0 W: www.iswa.de

International Spa Association (ISPA)

T: +1 859 226 4326 W: www.experienceispa.com

Japan Spa Association

W: www.j-spa.jp

Leading Spas of Canada

T: +1 800 704 6393 W: www.leadingspasofcanada.com

National Guild of Spa Experts Russia

T: +7 495 226 4289 W: www.russiaspas.ru

Portuguese Spas Association

T: +351 217 940 574 W: www.termasdeportugal.pt

Romanian Spa Organization

T: +40 21 322 01 88 W: www.romanian-spas.ro

Samui Spa Association

T: +66 7742 08712 W: www.samuispaassociation.com

Serbian Spas and Resorts Association

T: +381 36 611 110 W: www.serbianspas.org

South African Spa Association

T: +27 11 447 9959 W: www.saspaassociation.co.za

Spanish National Spa Association

T: +34 902 1176 22 W: www.balnearios.org

Spa Association of India

T: +91 995 889 5151 W: www.spaassociationofindia.in

Spa Association Singapore

T: +65 6223 1158 W: www.spaassociation.org.sg

Taiwan Spa Association

W: www.tspa.tw

Thai Spa Association

T: +66 2168 7094 W: www.thaispaassociation.com

Turkish Spa Association

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The UK Spa Association

T: +44 8707 800 787 W: www.spabusinessassociation.co.uk

Ukrainian SPA Association

T: +3 8044 253 74 79 W: www.spaua.org