# spa opportunities

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## Six Senses to embark on 'era of expansion'

Six Senses Hotels Resorts Spas is embarking on a new "era of expansion" after appointing a new top team and announcing plans to build five more resorts. Industry veteran Neil Jacobs has been named the new CEO while Wolf Hengst has joined as executive chair.

The group has also recruited Anna Bjurstam, owner and managing director of Swedishbased spa consultancy Raison d'Etre, as the vice president of spa and wellness.

Jacobs joins Six Senses from hotel giant Starwood Capital,

where he was president of global hotel operations. At Starwood, Jacobs was responsible for the development of the Baccarat and 1 Hotels brands. Previous to that he was vice president of operations for Four Seasons in the Asia Pacific (see Spa Business issue 2, 2005, p18) and acted



Neil Jacobs and Anna Bjurstam have joined Six Senses to drive the expansion plans

as the head of the hotel group's spa task force when it launched in 2003.

Wolf Hengst, a former president of Four Seasons, is another wellness industry leader who was instrumental in introducing full-service spas into hotels in the mid-1980s. He is also the chair of health, beauty and wellness website Wahanda.

Bjurstam, who co-founded Raison d'Ētre in 2000 (see 5pa Business issue 3, 2006, p66), became sole owner of the company in May 2011. She will spend the majority of her time (around 75 per cent) with Six Senses but will still be involved with Raison d'Ētre. To assist this, Raison d'Ētre has appointed a new managing director – Annika Jackson.

Six Senses will also add five new-build properties to its portfolio across five countries by 2016.

The additions will include the brand's western hemisphere debut, with properties under development in St Lucia, the Dominican Republic and Colombia; its first presence in Bhutan, and the launch of Six Senses Qing Cheng Mountain, China. Details: http://lei.s/a=i;AAT

## GSWS names New Delhi as 2013 summit venue

The Global Spa & Wellness Summit (GSWS) will be held in New Delhi, India on 5-7 October 2013.

Originally slated to take place in Jaipur, India, the venue was changed to The Oberoi, Gurgaon in order to accommodate the schedules of highprofile speakers. Located 15 minutes from the Delhi National Airport, The Oberoi has been voted the world's leading luxury hotel by the World Travel Awards for the past two years.

The theme of this year's summit is "A Defining Moment". One of the topics to be addressed will be the growing importance of global wellness tourism. For more details see p. 10-11

## John Bevan named MD of SpaFinder Europe

John Bevan, formerly MD of luxury members' travel club Voyage Privé, has become the new MD of SpaFinder Europe.

The appointment comes as SpaFinder Wellness, the spa and wellness media, marketing and gifting company prepares to introduce new travel initiatives and technology.

Bevan is a travel industry veteran with more than 25 years experience, including a stint as the UK managing director for Lastminute.com.

SpaFinder Wellness chair and chief executive Pete Ellis said: "In other countries, we have greatly expanded our gift card programme and introduced a new last-minute sales product to help spas and yoga/fitness/Pilates studios manage inventory and I look forward to John bringing these initiatives to the UK."



bevan wiii iead Sparinder's operations in Europe

Bevan said he is excited to be part of an expanding industry. "Spa and wellness currently have the same opportunities in online distribution and sales that travel companies experienced a few years ago," he said.

SpaFinder Wellness initially formed SpaFinder Europe as a joint venture, but the European business became a whollyowned subsidiary of the US parent last year. Details: http://lei.sr?a=i2Y8V

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Habia to launch professional register

UK's Habia Skills Academy is to develop a professional register for the spa, nails and beauty industries to help raise professional and quality standards and boost consumer confidence

The public will be able to access the voluntary register to identify industry professionals who have met a range of criteria. An independent technical group and Habia's forums are currently developing a set of universal standards.

Employers will be able to use the register when recruit-

ing and industry professionals will be able to update their qualifications and experience.

The beauty, nails and spa register will be based on the Register of Exercise Professionals (REPs) model, which is run by Habia's parent company SkillsActive.

REPs currently has more than 30,000 members, covering mainly professionals in the fitness industry. The cost for individual membership of the register is still being finalised, but is expected to be around £35 (US\$55) a year.



The register aims to boost consumer confidence in beauty professionals

Rob Young, Habia MD, said, "This is what the industry wants and needs to take it to the next level. Employers have told us they would use this register for recruitment, as it gives them a set of established and agreed criteria they can work from. Equally, those industry professionals we have spoken to are excited about having the opportunity to demonstrate their professionalism – and the professionalism of their entire industry – to the general public." Details: http://lei.sr/a-W103m

#### Waterpark and spa for Steigenberger Hotels

Steigenberger Hotels & Resorts is to launch a new hotel that will feature a Swahili-themed aqua park and spa in Egypt.

Located at the southern end of Hurghada, Steigenberger Aqua Magic will house 688 guest rooms including family rooms, deluxe rooms and suites. The resort, which will open end of 2013 or early 2014, will feature a Splash-certified Aqua Park with a range of slides and attractions including a separate waterpark for children with more than 30 play features.

The hotel's spa will house a number of treatment rooms, a heated outdoor swimming pool and a range of saunas and steamrooms.

Other facilities include a main swimming pool, an adult only and rooftop pool, a techno gym fitness centre and jogging track and a 9-hole pitch and putt golf course.

Dining options will include four restaurants as well as an Egyptian and international



The resort is set to open by early 2014 and win include a range of poor

food court with 10 different venues. Guests will have access to a private beach and a dive and aqua centre with a private marina and two private diving boats.

Other facilities include a traditional Arabian souk-styled cultural area, featuring hand made African crafts including gold shops, art & craft shops and an entertainment area. Details: http://lei.sr?a=s3S4A



## New role for Hyatt's Niamh O'Connell

Hyatt has appointed its former vice president of international spa operations to a new role in Hong Kong, as the hotel group focuses the majority of its leisure and recreation development in Asia.

Niamh O'Connell, who has been with Hyatt for eight years, took up the post of Asia Pacific director of spa in November, leaving her former role at the hotel group's Chicago headquarters where she had worked for the previous two years.

O'Connell said Hyatt's

philosophy of incorporating local wellness methodologies into spa experiences requires substantial on-the-ground research, and she had spent a considerable amount of time travelling back and forth to Asia in her previous role. Hyatt has eight new spa facilities planned for Asia in 2013, including six in China, one in Korea and one in Cambodia.

O'Connell said China's diverse micro cultures mean there are unique experiences to be created with each project, with spa facilities in the



O'Connell's new role will see her working out of Hyatt's Hong Kong base

country located at island and ski resorts, as well as city centre destinations.

She said an advantage of being based in Hong Kong was impromptu brainstorming sessions she has had with her team, which she found easier and often more fruitful than planned webinars. O'Connell's former colleague in the US, Krista Carruci, who had been Hyatt's director of spa operations in the US, has left the role to launch her spa consultancy business Benessere. Details: http://lei.sr?a=r8H7I

# Hotel spas experienced a recovery during 2011

#### Revenues up by 8.3 per cent at US hotel spas

Figures released this month show that spa department revenues increased by 8.3 per cent at US hotels in 2011.

PKF-HR's 2012 Trends in the Hotel Spa Industry report indicates a recovery in the sector's fortunes, following a 10.5 per cent decline in hotel spa revenues in 2010.

The beginning of the recovery in 2011 was enjoyed by all types of hotel spas regardless of location, volume of revenue, or size of the facilities. In general, mid-sized hotel spa operations registered the greatest gains in revenue from 2010 to 2011.

Analysing the data by type of hotel, the PKF-HR report shows similar revenue increases for spas located in both resort (8.4 per cent) and urban (8.2 per cent) hotels.

While total spa department revenue increased 8.3 per cent, when measured on a dollar per occupied hotel guestroom basis, the revenue increase was just 3.3 per cent. Details: http://lei.sr?a=e3H4h

#### Cambodia's first private island resort unveiled

Song Saa, which translates as 'the sweethearts' in Khmer, is Cambodia's first private island resort. Located in the Koh Rong Archipelago, the resort spans the island of Koh Ouen and Koh Bong and is connected by a footbridge.

Owned by entrepreneurs Rory and Melita Hunter, the resort features 27 villas, each with a private pool.

A spa and wellness sanctuary, situated in the rainforest along the shore, features a

large infinity edge swimming pool and a yoga and meditation centre.

The sanctuary is inspired by the Buddhist principle of reverence and aims to offer blessings to others. Therapies are based on the four principles; stillness, finding the tranquillity to reconnect with the happiness within; healing, the awareness of the ability to transform; and the power of blessings.

Treatments on offer include head massages, body scrubs, facials, couples' treatments and full body therapies. Organic spa cosmetics



Each of the Song Saa resort's 27 luxury villas will have its own pool

brand ILA will be used during treatments. Signature treatments include the Manipura, which starts with a Himalayan scrub to purify and detox the body, followed by a marma massage and lymphatic drainage.

Dining options include age-old Cambodianinspired cuisine and Western dishes. The Song Saa signature restaurant serves traditional Khmer and Western cuisine and guests are offered the option of dining under the stars. Experiences at the all-inclusive resort include sunrise yoga. Details: http://lei.sr?a=A7d3g

#### Starwood to focus expansion on Asian markets

Asia remains a high priority market for US-based hotel giant Starwood, accounting for one quarter of the company's existing hotel rooms and more than half of Starwood's 2013 pipeline.

Almost two thirds of Starwood's new hotels in 2013 will open in fast-growing markets. The group plans to continue to build on its presence in markets such as Asia Pacific, Latin America and Europe, The Sheraton brand remains a leader in the Chinese market with 57 hotels now operating across the country and another nine expected in 2013. Starwood plans to further strengthen its luxury portfolio, which currently stands at more than 150 properties, with 30 planned openings under the St. Regis, Luxury Collection and W Hotels brands. Details: http://lei.sr?a=H1wor



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# CLARINS



## Second site for Shambala spa company

Urban spa operator Shambala - a word meaning 'paradise on earth' - has opened its second spa location in Florianopolis, Santa Catarina, Brazil. The concept was created by American-born Eric Thompson, and Brazilian Liza Rossi who left the US in 2000 to embrace the wellness sector and opened their first spa in Lagoa da Conceição, Santa Catarina.

Thompson previously worked in Hollywood as a sound mixer on films with

artists such as Nicolas Cage, Mel Gibson, Al Pacino and Marlon Brando, while Rossi worked as an architect in the US on projects such as the Ritz Carlton Miami.

The spa's treatment menu includes a range of massages such as Swedish, therapeutic, ayurvedic, Thai, sports, deep tissue and hot stones. Signature treatments include exfoliation facials with Germaine di Capuccini products, Energetic Healings with reiki and crystals and 'Life Activation Healing'.

Balance, body and spirit and happiness spa packages are also on offer.



The new Shambala spa has a focus on spiritual healing and wellness

Guests at the spa are offered three different consultations on arrival: spiritual, floral and astrological.

The spa whose motto is, "beauty comes from within," also offers empowerment classes from the Modern Mystery School-a form of spiritual training. The school's teachings aim for a deeper understanding of life and are deeply rooted in the old shamanic knowledge and ways of wisdom. The lineage of the mystery schools can be traced back 3,500 years ago to the time of King Solomon the Great. Details: http://lei.sr?a=y3z9V

#### US spas see improved fourth quarter in 2012

The US spa industry improved in the fourth quarter last year, bolstered by stronger sales and customer traffic levels. according to the Professional Beauty Association's quarterly tracking survey.

The Salon/Spa Performance Index (SSPI) examines the sector's current situation and future expectations, through surveys answered by salon and spa owners across the country. In the fourth quarter the Current Situation Index sat at 100.5 - based on a steady-state level of 100 - up 1.2 per cent

on the third quarter and representing a period of expansion. Service and retail sales were both up, according to 49 per cent of owners - up 37 per cent from the third quarter.

Thirty-five per cent of owners reported an increase in customer traffic in the forth quarter, up from 25 per cent in the third quarter.

However, for the second consecutive quarter owners reported a net decline in staffing levels, with only 19 per cent of owners increasing positions compared with 21 per cent in



the previous quarter. In their outlook for the months ahead, spa owners remained positive but their optimism has faded in recent quarters, with 56 per cent expecting higher service sales in the next six months, down from 66 per cent in the third quarter.

Fifty-three per cent of spa owners expected economic conditions to improve in the months ahead, compared to 52 per cent who reported the same in the third quarter. Details: http://lei.sr?a=F9x9l

#### Melia Hotels opens luxury hotel ME London

Melia Hotels International has launched a new luxury hotel - ME London - in Marconi House, the original London home of BBC radio. Located on the Strand on the southern tip of Covent Garden, the property offers a collection of 157 guestrooms including 16 suites and a two-floor penthouse.

The hotel is designed by Foster + Partners' architects and is the group's first UK hotel project. The interiors focus on contemporary detailing with a monochrome palette, as guests move from dark to light spaces.

A range of in-room Spa treatments are available upon request. The wellness and fitness centre features vibrating plates, treadmills, cross trainers and bikes. The gym area will also include a range of weight machine and floor working areas. Details: http://lei.sr?a=8k3g8



The luxury segment leads the way in the region

#### Luxury hotels planned for Caribbean and Mexico

A total of 126 hotels totalling 20,436 rooms are currently under planning across the Caribbean and Mexican markets, according to the January 2013 STR Construction Pipeline Report.

The luxury sector accounted for the largest number of rooms in the region's total active pipeline, with 33.9 per cent and 6,933 rooms. In total, the new developments are set to add 20,436 rooms to the regions capacity. Three other segments each made up more than 10 per cent of rooms in the pipeline: the upscale represents 19.4 per cent of new openings and the unaffiliated sector accounts for 17.9 per cent, while 15.9 per cent will be upper midscale hotels.

The luxury segment with 4,109 rooms and the unaffiliated sector with 1,967 rooms each make up the largest number of rooms under construction in the Caribbean and Mexican region. Details: http://lei.sr?a=h4m7G

## Shangri-La enters Turkey with "submerged" spa hotel

Shangri-La Hotels & Resorts is set to unveil its first property in Turkey with six of the hotel's 13 floors built underground to protect the historic facade.

Located beside the Maritime Museum on the European shore of the Bosphorus Strait, Shangri-La Bosphorus, Istanbul features 186 guestrooms and 17 suites.

The hotel, which is expected to open by April, will house Shangri-La's signature Chi, The Spa. The spa is inspired by Chinese healing therapies and will house seven private treatment rooms. Two harmmams, an indoor pool, a beauty salon and health club will also feature at the spa. The six underground floors will house the gym, swimming pool, spa, ballrooms and event space. Details: http://lei.sr?a=spu8E



The new design will be rolled across the estate

#### New spa design for Planet Beach franchise

Day spa and tanning franchise Planet Beach has launched a new spa design to be rolled out across 90 per cent of its locations within the next three years, with a financing package provided by the company to help franchise owners through the transition

Planet Beach aims to develop 30 to 40 new locations in 2013 – its largest year of growth in its 17-year history – and the purpose of the design makeover is to attract new franchise owners in new and existing markets.

Partnering with Nexus Financial Group, finance options will be available for existing franchise owners to transition to the new design and upgrade old equipment or technology, and a second finance package will be available for new franchise locations.

Planet Beach chief executive Stephen Smith said: "Being able to offer financing options to help current and prospective franchise owners is a tremendous growth opportunity for our company." Details: http://lei.sra=Mysoh

## Spanish-themed spa for Ritz-Carlton

A luxury wellness spa inspired by Spanish themes has launched at The Ritz-Carlton, Marina del Rey in Los Angeles. Located on the waterfront, Spa Nautica features seven treatment rooms including separate rooms for couple's treatments and wet treatments, as well as a full service nail salon.

In the warmer months the Southern California spa will offer treatments outside on the hotel's pool deck.

Spa facilities include eucalyptus steamrooms, a heated swimming pool, a whirlpool and spa pools. Product houses Natura Bisse and ilike's line of natural skin care are used in the treatments. The therapies are designed to stimulate the senses and cleanse the body, mind and soul and include a range of massage services, facials, body treatments, salon services and organic and vegan spa packages. Facial treatments on offer include the L.A. Lift, Aroma Awakening and Diamond Experience Cryo-Repairing Lifting Facial.



The treatment menu includes a range of organic and vegan spa therapies

The signature L.A. lift involves the use of Natura Bisse's Inhibit Collection and Threedimensional Lifting Technology.

The facial comprises a zonal massage, neuro-aromatic nectar and a floral facial bath to restore balance. Each of Spa Nautica's refreshing and relaxing treatments can be enhanced with a variety of options, depending on the service, including: Aromatherapy; Hot Stone Infusion; Hand and Foot Polish; Reflexology; and Hot Oil Scalp Treatment. Details http://lei.sr/ae-MpG:54

#### New spa opens at Indian vineyard resort

A new Touche Spa has opened at the Beyond Resort by Sula in Nashik - India's largest grape-growing region.

The spa features three treatment rooms including a double spa suite with an en-suite spa pool bath, steam shower and a relaxation lounge

Traditional Asian and European treatments with a range of beauty treatments will be on offer.

Product houses used at the spa include Astaberry organic cosmetic products and Vedic Line beauty products.

The spa menu includes

signature body and face treatments and spa packages offering a combination of massages, traditional body scrubs and herbal steam and facials, using organic products.

Signature treatments include the 75-minute golden glow facial, which involves the use of 24-Karat gold dust to leave a glowing look on the skin and reduce wrinkles.

Founded in 2010, Touche spa has four locations and plans to expand its portfolio across resorts in India over the next five years.



spa facilities include a couples (featment room with ensuite spa poor

A spokesperson for Touche Spa said: "Most of our clients want to have a spa that will be a profit centre, improve the marketability and profitability of their core business.

"We are dedicated to maintaining the highest quality standards and continually evolving to include and anticipate new developments within our industry. We aim to maintain and expand our existing diverse portfolio of services, as well as to seek out new opportunities." Details: http://lei.sr?a=WorzU



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## **Dermalogica Learning Center opens**

Dermalogica has pioneered its first hybrid education. retail and treatment facility in Scottsdale, Arizona - the first of a number that will open in major markets across the US. Opened on 2 January the 2,600sq ft (241,5sq m) Dermalogica Learning Center combines consumer and professional classrooms, professional treatments and retail and is regarded as the first of its kind.





The learning centres will offer training as well as host product launches

The centres will provide sites for product launches, guest speaker events and ongoing Dermalogica and International Dermal Institute professional education.

Consumers will be able to purchase products at the 600sq ft (55.7sq m) retail space, and receive skin consultations. Details: http://lei.sr?a=w9e30

## The signing of the deal took place last month Chinese expansion for

Thai hospitality group Dusit

Thai hospitality group Dusit International has announced a partnership with Chinese developer Changzhou Qiao Yu Group, which will see it add 5,000 rooms to its portfolio by 2020 at locations across China.

The joint venture, which sees the establishment of Dusit Fudu International, is one of a series of recent announcements made by Dusit International as part of its "year of expansion". The deal includes five hotel management agreements, five new-build developments and additional management agreements to be announced in Jiangsu and Guangdong provinces. Nearly all of the properties are set to house spa facilities.

Dusit International and Changzhou Qiao Yu Group will be the major shareholders but will be joined by industry veterans Giovanni Angelini and Harris Yang.

· The 79-room dusitD2 hotel in Khao Yai, Thailand, will open by the end of 2014. Facilities will include a hot spring spa. Details: http://lei.sr?a=a1S4u

#### New hotel and Lava Spa for UNESCO site

The Ion Hotel is set to open on the edge of UNESCOlisted Thingvellir National Park in south west Iceland in February. Situated in the slopes of Mount Hengill, the hotel will feature 46 guestrooms as well as a Lava Spa.

The spa will house an outdoor hot tub, saunas and a silent relaxation room

Treatments at the spa will include healing and relaxation massages, full body treatments as well as a range of facials.

The treatments will focus on healing, calming and purifying the body.

Designed by Santa Monica architects Minarc, the hotel is supported by high-seated pillars to give the impression that the building is floating on air. The Silfra restaurant will be available serving new Nordic cuisine, while the



The 46-room hotel has been designed by US-based architects Minarc

Northern Lights bar will offer guests dynamic views of the night sky. The hotel will incorporate sustainable practices and nearby hot springs will be used for geothermal heating. Natural materials such as Driftwood will also be used extensively in furniture throughout the hotel. Details: http://lei.sr?a=7I6I9

#### The Umstead Spa closes for three-month redevelopment

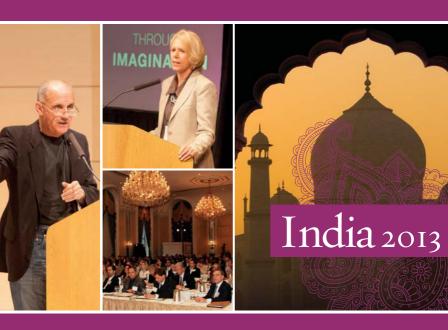
The Umstead Spa in North Carolina, US, will close for refurbishment on 1 April, with new features to include a heated spa pool under an open roof. During the three-month project the 14,000sq ft (1,301sq m) spa, which spans two floors, will gain an additional 1,400sq ft (130sq m), with a new co-ed wet lounge, relaxation room and an additional treatment room - taking the total number to 11. Natural elements such as river rock, granite and glass aim to connect spa-goers with nature. Guests will be able to relax in the wet lounge's spa pool, which has 12ft (3.7m) walls opening up to the North Carolina sky. Details: http://lei.sr?a=c8K4V

#### Macdonald Spa Hotels offers free health checks to guests

Guests at Macdonald Spa Hotels can now get a free health check on top of spa treatments at 17 of the hotel group's spa resorts across the UK. The Vital Health & Wellbeing Checks - provided by Fitech and already used by the fitness industry, medical departments and educational sector, as well as military, police and fire service - were launched in January. Macdonald is one of the first hotel group's to introduce the service. In an initial consultation, guests are talked through their current health status, wellness goals and motivation, being questioned about stress levels, nutrition, drinking habits, smoking and activity levels.

Physical checks include blood pressure, resting heart rate, body mass index, and body fat as well as aerobic fitness. Details: http://lei.sr?a=d9b9C





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## Global Spa & Wellness Summit confirms New Delhi as venue for 2013

he Global Spa & Wellness Summit (GSWS) has announced that its 2013 Summit will now be held in New Delhi, India, October 5-7. 2013. Originally slated to take place in Jaipur. India, the summit venue was changed in order to accommodate the schedules of several highprofile speakers.

The GSWS also confirmed that the Summit will take place at The Oberoi, Gurgaon, which is 15 minutes from the New Delhi National Airport and has been voted the world's leading luxury hotel by the World Travel Awards in 2012 for the second consecutive year.

Delegates will still be able to visit Jaipur as a post-summit option. There are direct flights from Delhi, but there a only a few international flights in and out of Jaipur - most of them to The Gulf region states of Oman, Dubai and Shariah.

#### **Destination Delhi**

Described by the New York Times as one of the "top 10 places to go in 2013," New Delhi is experiencing an economic boom and boasts a new metro transportation system, arts district and top-rated restaurants and hotels - set in the midst of ancient bazaars and historic architecture. The Oberoi is located in the heart of the prime shopping and business district of Gurgaon, within the New Delhi National Capital Region

Dr K Chiranjeevi, India's minister of state for tourism, said: "We're happy that an Indian



Susie Ellis, who was appointed chair & CEO of GSWS earlier this year, with Richard Dusseau, the 2012 Summit co-chair

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The 2012 summit took place in June in Aspen, Colorado, US and attracted more than 325 delegates

city has been selected as the location for the 2013 Global Spa & Wellness Summit and look forward to sharing India's rich and diverse wellness offerings with delegates and media persons from all corners of the world.

The GSWS is a major force behind innovative and healthy growth in the spa/

wellness industry, and we think that India, with its ancient history of wellness, is the perfect location for global leaders to gather."

#### Summit like no other

The annual summit attracts top industry executives and media from around the world and is recognised as the preeminent gathering dedicated to bringing together spa leaders in a collaborative setting. The theme of this year's summit is "A Defining Moment."

One of the topics that will be addressed at this year's Summit is the growing importance of wellness and wellness tourism worldwide. According to Susie Ellis, chair and CEO of the GSWS: "The government of India has taken a leadership

role by identifying wellness and wellness tourism as important contributors to a nation's economy. As the birthplace of yoga, mediation, and ayurveda, India is an ideal location to explore the historic roots of spa and wellness, as well as examine new global markets and revenue opportunities."

#### Pre- and post-summit attractions

Before the summit, delegates are invited to tour the Himalayan region, and they will be among the first to experience the new Vana, poised to become one of the world's foremost destinations for wellness and ayurveda.

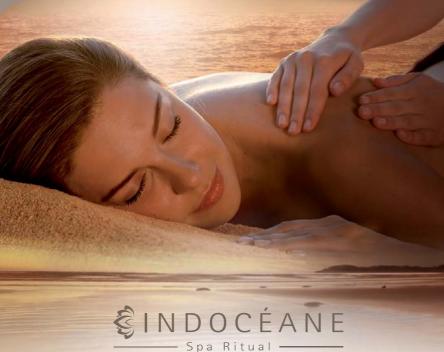
Other post-summit options include a tour of the Kerala region, the cradle of ayurveda.

#### The chairs are in

Co-chairs of the 2013 summit were named during last year's event in Colorado. They are Emanuel Berger, founder, Berger Hospitality Management GmbH, Switzerland; Susie Ellis, president, SpaFinder\* Wellness, US; and Andrew Gibson, group director of spas, Mandarin Hotel Group, Hong Kong.

For detailed information on the 2013 Summit and registration, please visit: www.globalspaandwellnesssummit.org.





## Blissful dreams on a Far Eastern journey

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## New wellness schedule for One&Only

One&Only has worked with Chinese medicine authority and practitioner Francesc Miralles to launch a sevenday wellbeing programme at its Le Saint Géran resort in Mauritius, Africa.

Miralles will travel to Mauritius personally to train One&Only's therapists in his methods. The Harmonia programme draws on Eastern and Western practices to create individual detoxification, harmonisation and balance for guests.

After an initial consultation, an individual package is created for guests including acupuncture, cranio-sacral

therapy, physiotherapy, osteopathy, passive stretching and massage and spa treatments. A dairy-free diet low in fat, sugar, wheat and

acid is individually created for each guest. One&Only partnered with ESPA to cre-

ate its spa at Le Saint Géran, which includes its own lap pool, beauty centre and the



The Le Saint Géran resort has partnered with Francesc Miralles

Pedi:Mani:Cure Studio by Bastien Gonzalez. Launched by South African entreprepneur SOl Kerzner in 2002, One&Only has grown its portfolio steadily and currently operates eight luxury resorts across South America, Asia, Africa and the Middle East. Details: http://lei.sr?a=vos5d

#### Anantara to open first Dubai property this year

Anantara is to expand its presence in the United Arab Emirates with its first Dubai property, which is set to open on the crescent of the Palm Iumeirah in September.

The Anantara Dubai Palm Jumeirah Resort & Spa will offer 293 guest rooms and villas clustered in groups of four to eight to provide maximum privacy for guests.

The Anantara Spa will provide Arabian and Asianinspired treatments in a facility designed and created by Schletter Wellness & Spa Design. In addition to 10 luxurious treatment rooms, the spa will offer relaxation areas, wet

facilities, dry flotation bed, Ayurvedic tables, nail spa, private hammam suites and a Thai massage suite.

The resort will have its own private beach as well as three natural lagoons and a shoreline infinity pool. Six themed restaurants and bars include an all-day restaurant serving Middle Eastern and international cuisine, an Australian inspired grill, an Asian restaurant and a beach front Mediterranean restaurant.



The spa resort will include 293 rooms and a number of guest villas

The hotel group is also set to open Anantara Sir Bani Yas Island Al Sahel Villas in Abu Dhabi this year and already has hotels on the Sir Bani Yas Island and the Liwa Desert.

It opened its first city-based UAE hotel in the Eastern Mangroves district of Abu Dhabi last year. The hotel group says the new resort promotes the brand's reputation for luxury discovery in the region. Details: http://lei.sr?a=3O5E2

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#### **DIARY DATES**

#### 24 Feb 2013

#### The World Spa Awards

London Hilton

Park Lane, London, United Kingdom The World Spa Awards recognises the passion, care and excellence that you as spa professionals and owners put into your businesses and offers worldwide recognition for your spa. The awards are unique as they are judged by the industry, inspiring spas to up their game ultimately raising standards. Tel: +44 (0)1452 549 986 www.worldspaawards.org

#### 24-25 Feb 2013

#### **Professional Beauty 2013**

ExCel, London, United Kingdom The largest health and beauty show in the UK and the biggest event to date, Professional Beauty London 2013 is where you'll see the top names launching new products and offering substantial 'show only' incentives.

Tel: +44 (0) 20 7351 0536 www.professionalbeauty.co.uk

#### 25-27 Feb 2013 Beauty Asia 2013

The Singapore International Convention & Exhibition Centre, Suntec City, Singapore BeautyAsia is an annual business platform which incorporates SpaAsia, HealthAsia and Natural Asia as a four-in-one showcase. It is an exciting buyer-seller meet with an educational and networking platform for those within the industry. Tel: + 65 9338 2126 www.beautyasia.com.sg

#### 27 Feb - 01 Mar 2013 Hospitality Design Summit

La Costa Resort and Spa

Carlsbad, California, United States Hospitality Design Summit, now in its 13th year, is designed to sharpen the leadership skills of people in the hospitality industry. Tel: + 1 301 365 7971

www.hdsummit.com

#### 01-03 Mar 2013

Guangzhou International Beauty Expo Pazhou Complex

Guangzhou, China

Guangzhou International Beauty Expo is jointly organised by Guangdong International Exhibitions Ltd. and the Guangdong Beauty & Cosmetic Association. The expo inaugurated in 1989, and is the



longest established. It has taken place twice a year since 1996, with the edition that took place in Spring 2011 being the 34th edition. Tel: +86 20 8625 9008

www.gzbeautyexpo.com

#### 08-11 Mar 2013 Cosmoprof Worldwide Bologna

Fair District

#### Bologna, Italy

One of the world's most important international beauty events, Cosmoprof Worldwide will again include a special focus on the spa industry.

Tel: +390 2796 420 www.cosmoprof.com

#### 9-11 Mar 2013

#### Mondial Spa & Beauté

#### La Grande Halle Paris, France

The eighth edition of Mondial Spa & Beauté exhibition will take over La Grande Halle, in Paris, from 9th to 11th of March 2013. In 2012, the trade show hosted 175 exhibitors and 13,626 visitors. An international exhibition that is both upmarketand convivial, the Mondial Spa & Beauté exhibition was designed keeping project drivers in mind. The most conducive conditions are created in order to allow exhibitors and visitors to share ideas and know-how, understand market evolution and establish fruitful commercial relationships.

Tel: +33 493 06 58 80 www.msbparis.com

#### 15-17 Mar 2013

#### **Beauty International Düsseldorf** Messe Düsseldorf (Exhibition Centre),

Düsseldorf, Germany

A trade fair for cosmetics, beauty and wellness professionals, attracting 50,000 trade visitors and 1,250 exhibitors. Tel: +49 (0)211 4560 7602

www.beauty-international.com

#### 18-19 Mar 2013 Live Love Spa

Las Vegas, NV, United States Live Love Spa is the premier spa industry event. Spend a half day with us and see what

a difference this experiential format can make to your spa and bottom line. You will slip into your robe and experience some of the latest facial, body, and nail treatments in a tranquil spa setting Tel: +1 949 689 - 5378

www.livelovespa.com

#### 3-4 Apr 2013 SPAMEETING Europe and Africa

Hotel Mazagan El Jadida, Morocco

Spameeting is a 2 days event of one-to-one meetings between 50 Spa project holders and 50 spa suppliers.

Tel: +331 44 69 97 67 www.eu.spameeting.com





**24-27 April 2013**Ritz-Carlton's Abama Golf
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Andrew Gibson, Group Spa Director - Mandarin Oriental Hotel Group

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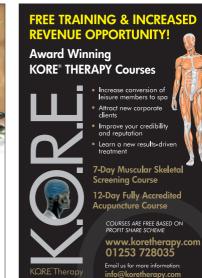








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## spa opportunities

#### forthcoming issues:



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#### ■ Regional Spa Operations Manager

Company: ESPA International Location: Farnham, Surrey (with extensive overseas travel), United Kingdom

#### ■ Director of Spa (German speaking)

Company: The Dolder Grand Location: Zurich, Germany

#### ■ Spa Director

Company: Galgorm Resort and Spa Location: Co. Antrim, United Kingdom

#### ■ Spa Head Therapist

Company: Bedford Lodge Hotel Location: Suffolk, United Kingdom

#### **■ Spa Head Receptionist**

Company: Bedford Lodge Hotel Location: Suffolk, United Kingdom

#### ■ Spa Front of House Manager

Company: Galgorm Resort and Spa Location: Co. Antrim, United Kingdom

#### ■ Spa Reservations and Sales

Company: Bedford Lodge Hotel Location: Suffolk, United Kingdom

#### Spa Attendant

Company: Bedford Lodge Hotel Location: Suffolk, United Kingdom

#### ■ Spa Therapist

Company: Bedford Lodge Hotel Location: Suffolk, United Kingdom

#### **■ Spa Receptionist**

Company: Bedford Lodge Hotel Location: Suffolk, United Kingdom

For more details: www.spaopportunities.com



In June of this year, Bedford Lodge Hotel will proudly announce the opening of The Spa at Bedford Lodge Hotel, the much anticipated new addition to the 4 star hotel in Newmarket.

The Spa will have 10 beautifully appointed treatment rooms, offering a range of treatments including ESPA, along with a range of other experiences, including Rasul, Dry Flotation and a complete Hydrotherapy pool experience.

Spa Manager, Anna Ramsay will be looking to recruit a team of unique individuals that are hardworking, dedicated team players and above all else, pride themselves in offering outstanding customer service and care.

The primary aim is to provide guests with the best possible treatment experience by tailoring treatments to the client's individual needs whilst delivering an exceptional level of attention to detail.

A range of signature treatments synonymous to The Spa at Bedford Lodge Hotel will also be available, as well as a roof-top hot tub, therapeutic hydrotherapy pool and a spa lounge offering both a healthy and indulgent menu.

Full training will be provided for all positions which will be given prior to opening, including soft-opening simulations.



The following positions are now currently available. Please apply by cicking on the link below which will take you directly to the career's page of Bedford Lodge Hotel's website and apply by selecting the link, relating to the particular role that you would like to apply for. You will then be required to upload your CV and complete a pre-interview questionnaire.

- Spa Reservations and Sales
- · Spa Head Therapist
- Spa Therapist
- · Spa Head Receptionist
- · Spa Receptionist
- Spa Attendant

#### www.bedfordlodgehotel.co.uk/careers

Interviews will be held shortly but in the meantime, should you have any questions or require further information on any of the positions or the Spa itself, please contact,

Anna Ramsay, Spa Manager on anna.ramsay@bedfordlodgehotel.co.uk

«Classic traditions with a techno beat» — Das mehrfach international ausgezeichnete Dolder Grand Spa bietet ein einzigartiges Wohlfühlangebot auf 4'000 Quadratmetern. Europäische und japanische Einflüsse entführen in eine inspirierende Welt. Entwickelt nach einem Konzept der amerikanischen Spa-Expertin Sylvia Sepielli sorgen ein grosszügiger Swimming Pool mit Aussicht in die Natur, ein Ladies' und Gentlemen's Spa, Workout-, Movement- und Mind-Body-Studios, 18 Behandlungsräume mit einer grossen Auswahl an Treatments sowie zwei Spa Suiten für exklusive, private Entspannung.





### Director of Spa (w/m)

sind Sie für die strategische und operative Leitung und stetige Weiterentwicklung des Dolder Grand Spa verantwortlich. Dies beinhaltet die Mitgestaltung der Marketingstrategie, die Festlegung,

Umsetzung und Überprüfung des gesamten Dienstleistungs- und Produktangebotes, sowie die Gestaltung der Preispolitik und die entsprechende Budgetlerung. Sie verstehen es, Ihr Team laufend zu motivieren und zu schulen. Gemeinsam erreichen sie ausserordentliche Ergebnisse und vermögen das Dolder Grand Spa weiterhin auf höchsten Niveau zu klassifizieren.

Für diese vielseitige und spannende Herausforderung bringen Sie bereits einige Jahre Berufserfahrung aus einer ähnlichen Funktion in der Luxushotellerie mit. Die Führung eines eigenen Teams haben Sie bereits in bisherigen Positionen erfolgreich gemeistert. Sie können die Talente und Fähigkeiten Ihrer Mitarbeitenden gezielt und sinnvoll einsetzen. Zudem kennen Sie die Spa-, Wellness-, Lifestyle- und Sporttrends und setzen diese im Sinne unserer anspruchsvollen, lokalen und internationalen Gäste um. Eine fundierte Ausbildung im Bereich Wellness / Fitness sowie fliessende Deutsch- und Englischkenntnisse (mündlich und schriftlich) setzen wir voraus. Der Abschluss einer Holelfachschule oder ein Studium im Bereich Spa Management ist von Vorteil. Ihr sicheres und aufhentisches Auftreten gegenüber Vorgesetzlen, Mitarbeitenden und Gästen rundet ihr Profil ab.

Der Eintritt erfolgt nach Vereinbarung.

Wir freuen uns auf Ihre Online-Bewerbung und sichern Ihnen absolute Diskretion zu. The Dolder Resort. Frau Martina Erni.

Kurhausstrasse 65, 8032 Zürich, Schweiz

Tel. +41 44 456 66 02 career@thedolderresort.com

www.thedolderresort.com

## New thermal spa to open in the Alps

Fiji's largest day spa opens on Denarau Island

Work has began on a spa in Leukerbad, in the heart of the Swiss Alps, where the Valasis mountains thermal waters have bubbled at 51 degrees since Roman times.

Situated 1,402m above sea level, the 51 degrees Spa will have more than 200 treatments on the menu.

The 800sq m (8,611 sq ft) spa - slated for a 2015 opening - will incorporate two rituals rooted in the cultures of Eastern Europe, Japan and Switzerland. The Russian

Banya ritual will be a contemporary interpretation of traditions found in Russian bathhouses and Japanese Sentő saunas although many of its authentic elements will be maintained, such as the communal and social atmosphere.

Guests will alternate their time between two sauna chambers, a cool plunge pool and the Banya Garden featuring hot tubs, a relaxation area, private dining facilities and a collection of treatment suites

Meanwhile the Alpine Bathhouse ritual will showcase the thermal water and its natural source. Three thermal experiences will be offered to guests including indoor and outdoor

Starwood Hotels & Resorts

has launched a new property - The Westin Denarau Island

Resort and Spa - featuring

Set in the resorts tropical

gardens on Denarau Island,

the Heavenly Spa features 10

open-air treatment rooms as

well as two treatment beach

huts housing private gazebos

Spa facilities include

steamrooms, Vichy showers,

hydrotherapy bath, outdoor

oils and natural marine resources.

showers, jet showers and a 25m wet edge lap

pool. Skin care products Thalgo will be used

during treatents as well as traditional Fijian

pillars of well-being: nature, harmony, life bal-

ance, beauty, aqua, nutrition and vitality.

The spa's philosophy is based on the seven

Guests are taken on a journey of yoga, med-

itation, spa cuisine and fitness programs to

refresh the body and mind. Treatments on offer

include full body therapies, massage services,

and open air showers.

Fiji's largest day spa



The Alpine thermal spa will be located 1,402m (4,600ft) above sea level

Resort guests will enjoy a journey of yoga, meditation and fitness

beauty services.

skin care services, hand and feet therapies and

The signature treatment Awaken involves an

intense body wrap using natural sea salts, Dead

Sea mud and a blend of essential oils to invigo-

rate the body. The warming and cooling effects

Other features at the resort include a

multi level infinity pool, two beachfront

spa pools and a WestinWorkout gym.

aims to detoxify, relax and revitalise.

Details: http://lei.sr?a=S6j2M

mineral pools, both with views across the valley and mountain ranges, and hydro-massage facilities in an al fresco environment.

Created by spa development and management company, Under a Tree, all rituals and therapies will focus on the positive everyday effects of bathing in thermal water.

The thermal water treatments will aim to promote relaxation, detoxification, sports conditioning and stress management. Under a Tree founder Amy McDonald has worked in the industry for over thirty years, creating innovative spas throughout Europe and North and South America. Details: http://lei.sr?a=O1X1c

#### **ADDRESS BOOK**

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