

spa opportunities

28 OCTOBER - 10 NOVEMBER 2016 ISSUE 253

Daily news & jobs: www.spaopportunities.com

Blu Spas works on Yellowstone hot springs project

International spa and wellness consultancy Blu Spas is working on a project to develop a resort in Paradise Valley in the US state of Montana, close to Yellowstone National Park.

The site is being created at the Yellowstone Hot Springs, near the national park's northern access, and is in the same location where the LaDuke Hot Springs and Corwin Hot Springs were popular resort and bathing destinations more than a century ago.

Yellowstone is the world's first national park, and the 3,500sq mile (9,065sq km) attraction welcomes millions of visitors each year.

International hot springs and water experts are already working on the project, and Cary Collier, principal at Blu Spas, said an analysis of the waters shows they are comparable to the waters in the iconic spa town of Baden Baden, Germany.



Buffalo love soaking in hot springs, so special fencing needs to be built

"The Yellowstone hot springs water has gone through extensive testing and analysis over the years and has, in fact, been compared to the waters at Baden-Baden in Germany," said Collier. However, he continued: "What Baden-Baden does not have is buffalo. We are having

to plan for fencing and cattle grids to keep the buffalo out of our hot springs. Evidently, buffalo love soaking in hot springs. You gotta love Montana."

The resort, which is set to open in 2018, will include hot, warm and cool pools for community bathing as well as hot springs pool cabins for private bathing.

Designers and engineers are working on the project planning and business plan. Blu Spas has been brought on to develop the team, concept, project programme and financial feasibility.

Collier said the project will be "the first of its kind in the US," and will include water conservation efforts and unique eco-concepts.

Blu Spas has also recently worked on the La Cantera Hill Country Resort in Texas and the Cliff House Resort in Maine.

Details: http://lei.sr?a=w2E9h_S

The Breakers to host 2017 Global Wellness Summit

The 2017 dates and location have been announced, and next year, the Global Wellness Summit (GWS) will move to The Breakers hotel in Palm Beach, Florida. Susie Ellis, chair of the GWS, made the announcement at the end of this year's Summit in Tyrol, Austria.

The Summit will take place from 9-11 October, 2017. Three co-chairs for next year's event were also announced: Maggie Hsu, advisor for online platform Zappos; Professor Gerry Bodeker, clinical psychologist and public health academic; and Claire Martorana, formerly of Web MD.

Details: http://lei.sr?a=z2f3G_S

Global spa economy worth US\$98.6bn

New research from the Global Wellness Institute (GWI) has shown double-digit growth in the past two years for the wellness industry worldwide, from US\$3.336 trillion in 2013 to US\$3.72 trillion in 2015 – a 10.6 per cent jump.

The global spa economy – including spa facility revenues (US\$77.6bn) as well as education, consulting, associations, media and event sectors that enable spa businesses (US\$21bn) grew to US\$98.6bn in 2015.

"Recent years have been marked by global economic contraction and disruptive geopolitical events, but a 'wellness economy' just keeps rising, with an upward trajectory that seems unstoppable," said Ophelia Yeung, senior research fellow for the GWI. Yeung pointed to 'megatrends' of an



Balls of different sizes represent industry segments

emerging global middle class, a rapidly ageing population, increase in chronic disease and stress, the failure of the "sick-care" medical model, and a growing subset of more affluent, educated consumers "seeking experiences rooted in meaning, purpose, authenticity and nature," as fueling the growth in the market.

Continued on back cover

GET
SPA
OPPS

Magazine sign up at
spaopportunities.com/subs

Job board live job updates
spaopportunities.com

PDF for iPad, Kindle & smart phone
spaopportunities.com/pdf

Ezine sign up for weekly updates
spaopportunities.com/ezine

Online on digital turning pages
spaopportunities.com/digital

Instant sign up for instant alerts
[at spaopportunities.com/instant](http://spaopportunities.com/instant)

Twitter follow us:
[@spaopps](https://twitter.com/spaopps) [@spaoppsjobs](https://twitter.com/spaoppsjobs)

RSS sign up for job & news feeds
spaopportunities.com/rss

CONTACT US

The Leisure Media Company
Portmill House, Portmill Lane,
Hitchin, Herts SG5 1DJ, UK
Tel: +44 (0)1462 431385
Fax: +44 (0)1462 433909
e-mail: please use contacts'
fullname@leisuremedia.com

Subscriptions

Denise Adams +44 (0)1462 471930
subs@leisuremedia.com

Editor

Liz Terry +44 (0)1462 431385

Head of news

Matthew Campelli +44 (0) 1462 471912

News editor

Jane Kitchen +44 (0)1462 471929

Reporters

Tom Anstey +44 (0)1462 471916

Kim Megson +44 (0)1462 471915

Publisher

Astrid Ros +44 (0)1462 471911

Product editor

Kate Corney +44 (0)1462 471927

Design

Ed Gallagher +44 (0)1905 20198

Internet

Michael Paramore +44 (0)1462 471926

Dean Fox +44 (0)1462 471900

Emma Harris +44 (0)1462 471921

Tim Nash +44 (0)1462 471917

Circulation manager

Michael Emmerson +44 (0)1462 471932

Subscribe to Spa Opportunities:

Online: www.leisuresubs.com

Email: subs@leisuremedia.com

Tel: +44 (0)1462 471913

Annual subscription rates are UK £20,

Rest of world £26, students (UK) £13.

Spa Opportunities is published fortnightly by The Leisure Media Company Limited, Portmill House, Portmill Lane, Hitchin, Herts SG5 1DJ, UK. The views expressed in this publication are those of the author and do not necessarily represent those of the publisher The Leisure Media Co Ltd. All rights reserved. No part of this publication may be reproduced, stored in a retrieval system or transmitted in any form or by means, electronic, mechanical, photocopying, recorded or otherwise, without the prior permission of the copyright holder, Cybertrek Ltd. Printed by Preview Cromatic Ltd. Distributed by Royal Mail Group Ltd and Whistl Ltd in the UK and Total Mail Ltd globally. ©Cybertrek Ltd 2016. ISSN Print: 1753-3430 Digital: 2397-2408 To subscribe to Spa Opportunities log on to www.leisuresubs.com or email: subs@leisuremedia.com or call +44 1462 471930.

New spa for Shreyas Yoga Retreat

Shreyas Yoga Retreat in India has opened a new 20,000sq ft (1,858sq m) spa with four dedicated ayurveda therapy rooms, two rooms for mud therapy, and a separate naturotherapy section.

Anaha, the Spa at Shreyas – designed by Akshay and Aditi Heranjal from the Purple Ink Studio in Bengaluru – includes a main building that is partially submerged into the earth, with the light and air movement planned from a series of sunken courts.

The spa also features four rooms for Swedish massage, rooms for Thai massage, and rooms for hydrotherapy, acupressure and acupuncture.

Each spa room is positioned to offer views of the surroundings, while concealing the guests from the outside with local exposed brick jaali works. A herb garden will provide fresh local ingredients used in the scrubs and masks.

Separate spa facilities for men and women will include steam rooms and experiential showers. There will also be a beauty salon for scrubs, facials, manicures and pedicures.



The spa includes a building that is partially submerged in the earth

The Spa features lounging spaces, a whirlpool, an organic juice bar and a Shreyas boutique that sells souvenirs, books, and Shreyas produce.

The Spa will have a gymnasium and four different areas for yoga sessions. The 2,000sq ft (186sq m) Meditation and Yoga pavilion has large openings to the east, allowing natural sunlight to create a powerful setting for the Yoga sessions at sunrise.

Details: http://lei.sr?a=e2A5S_S

Four Seasons Anguilla makes debut

Four Seasons Anguilla has opened after a US\$10m refurbishment, featuring interiors by Kelly Wearstler, restaurants by Gabellini Sheppard Associates, and an expansion of the wellness facilities and offerings.

Set on 35 acres (14 hectares), the resort was formerly the Viceroy Anguilla resort, and includes a two-storey, 8,100sq ft (753sq m) beachfront spa with views of Meads Bay.

The spa features 13 indoor treatment rooms, three spa cabanas, three facial rooms and two couples' spa rooms, and offers the company's "Spa Everywhere" concept, where signature massage, body and skincare treatments are offered inside the spa, in the fresh air of a spa cabana, or in a guest's room.

Four Seasons Resort Anguilla has expanded its fitness facilities in consultation with fitness expert Harley Pasternak to include a larger, 24-hour gym plus spaces for spin classes, yoga and Pilates. On the beach, the Sea Centre



The spa features 13 indoor treatment rooms as well as three spa cabanas for fresh-air treatments

is headquarters for non-motorised water sports including sea kayaking, snorkelling and paddleboarding. Sports facilities include the island's only regulation-size basketball court as well as a rock climbing area suitable for guests of all ages and abilities.

The spa treatment menu ranges from the indulgent to the therapeutic and results-driven. Spa Manager Murielle Henneigen particularly recommends the Anguilla Trilogy, "a three-step massage journey toward internal harmony."

Details: http://lei.sr?a=S2R8C_S



Lanesborough to open exclusive spa

Following the reopening of The Lanesborough in London last year, the Oetker Collection will introduce an 18,000sq ft (1,672sq m) spa and wellness centre in early 2017, marking the next stage of the hotel's evolution.

Designed to be "one of London's most exclusive private members fitness and health clubs," The Lanesborough Club & Spa will offer club members and hotel guests access to international experts in the fields of fitness, beauty and wellness.

The hotel has partnered with fitness and lifestyle programme Bodyism, which will create tailored programmes on fitness, nutrition and therapies for members.

With interiors by 1508 London, the spa is inspired by the ceremonial spaces and intimate areas of a Roman Bath Spa. 1508 London has reimagined the classical aesthetic of the hotel, with an aim to create a balanced hybrid of luxury club and lounge with a fitness and spa retreat. The interiors feature British details including silk wallpapers, wood paneling and



The 18,000sq ft spa and wellness centre will debut in early 2017

leather upholstery, and peacock blue satins, deep green silks and bronze trims complement the oak, marble and stone features.

The spa will include separate male and female zones with changing rooms and thermal suites, as well as a series of treatment rooms. A mixed area with a Hydropool is designed to encourage quiet contemplation and relaxation.

Anastasia Achilleos The Method, La Prairie and ila brands will be used in the treatments. Details: http://lei.sr?a=x8b3C_S

Cruise ships, airport lounges for Delos

Wellness real estate firm Delos is expanding its Stay Well programme with a new Stay Well at Sea cruise ship programme as well as its first airport lounge in partnership with skincare brand Comfort Zone.

The Stay Well at Sea programme has been developed in partnership with several leading cruise operators and is being created with Steiner Leisure, The Cleveland Clinic and Deepak Chopra's new wellness platform, Jiyo. Mindfulness and meditation will play a big part in programme.

"The (cruise) industry is understanding that they have to start selling wellness, and they have to put it up front," said Alfredo Carvajal, president of Delos International & Signature Program.

Guests will also have access to three months of self-guided programming and to eCoaches from the Cleveland Clinic, to address topics such as nutrition, sleep and stress reduction.



Alfredo Carvajal spoke to an audience at the Global Wellness Summit

Additionally, Delos is launching its first collaboration into airport lounges, in partnership with New York-based spa operator Asanda and skincare brand Comfort Zone. The first location will be at Seattle's newest Delta Sky Club, with a second location following in New York City's JFK Airport. "We're bringing wellness into airports," said Carvajal.

Details: http://lei.sr?a=X7E6N_S



Shaw is also board chair of ISPA

Todd Shaw named spa director at The Peaks

Todd Shaw has joined The Spa at the Peaks its new director. Shaw was most recently spa director at LaQuinta Resort and Club, a Waldorf Astoria Resort in La Quinta, California, and is also the board chair of the International Spa Association (ISPA).

"I'm excited for this opportunity to join the team at The Spa at the Peaks and see a number of opportunities to build on our existing programming and offerings," said Shaw. "My philosophy is to create a comfortable, fun environment and instill confidence in everyone that walks in the door."

With the Spa at the Peaks, Shaw plans to marry the environment and surrounding landscape of Telluride with the programming, bringing the natural essences of the environment into therapies. Details: http://lei.sr?a=V8E5z_S

Original Raffles Singapore to undergo renovation

One of Singapore's few remaining 19th century luxury hotels, Raffles, will undergo a "careful and sensitive" restoration programme next year. The hotel's owner, Katara Hospitality, has announced that the Singapore office of architecture firm AEDAS will lead the project alongside interior designer Alexandra Champalimaud.

The renovation will take place over three phases beginning in January 2017. The first will see the Raffles Hotel Arcade undergo restoration works while other areas of the property operate as normal. Phase Two will begin in mid-2017 when restoration efforts will concentrate on the main hotel building, the lobby and some of the hotel suites - many of which have independent designs. The hotel will then close for the final phase near the end of 2017 before a reopening in the second quarter of 2018.

Details: http://lei.sr?a=A9C4b_S

**PROFESSIONAL
SAUNA
REFURBISHMENT**



Sauna walls inside covered with decorative old oak



Illuminated salt wall and design heater Rocher, perfectly integrated

100% HELO SERVICES

- PERFECT PLANNING
- INNOVATIVE DESIGN
- EXACT REALIZATION
- BETTER BUSINESS

www.helo-sauna.de

ESPA teams with Wellness for Cancer

Skincare brand and spa development company ESPA has teamed with non-profit Wellness for Cancer to create a new collection of face and body rituals.

The flagship ESPA Life at Corinthia will be the first hotel spa to launch the Nurture & Support programme, which will include four face and body experiences designed to help relax, nurture and support guests who are dealing with cancer.

The programme is underpinned by an extensive training programme and will be made available to select ESPA spa partners around the world that meet the required criteria.

"We are honoured to host this innovative, carefully-crafted programme," said Laura Vallati, spa director at ESPA Life at Corinthia. "Following extensive training of our most advanced therapists, the ESPA Nurture &



Laura Vallati, spa director at ESPA Life at Corinthia

Support rituals combine gentle, calming experiences in our soothing surroundings with a dedicated focus on holistic wellbeing."

In addition to the four core experiences, ESPA is offering two enhancements that focus on the hands or feet, as well as breath work and meditation.

Details: http://lei.sr?a=P6N2t_S

Australian hot springs may expand

The Mornington Peninsula, south of Melbourne, Australia, could become a popular tourist destination after it was confirmed that hot water found deep beneath the land could be used to create mineral pools for visiting tourists.

An aquifer discovered around 1,000m (3,280ft) below the peninsula has 4,000 megalitres of hot water – or four trillion litres – that could be sustainably drawn from below the surface each year.

Southern Rural Water – the company responsible for local management of water services at Mornington Peninsula – is planning to hold an auction in 2017 for use of the water, offering fair chance to obtain a licence and create a market for thermal waters. The auctions are only open to businesses that meet pre-approval requirements, such as having a property in the area designated for the sale of licences.

The peninsula currently offers one thermal pool using hot water from the aquifer – the Peninsula Hot Springs centre at Fingal. Currently, the peninsula is considering a further three applications for new



Peninsula Hot Springs is already making use of the thermal water

developments looking to make use of the thermal waters, which measures about 46 degrees celsius when it reaches the surface.

The existing hot spring on the peninsula was recently recognised for its exceptional standards, picking up the World Luxury Spa Award in the hot spring category. Peninsula Hot Springs has also recently announced plans to grow its offerings substantially over the next two years, add overnight accommodations and create an official hot springs region near its location in Victoria.

Details: http://lei.sr?a=F2k7c_S



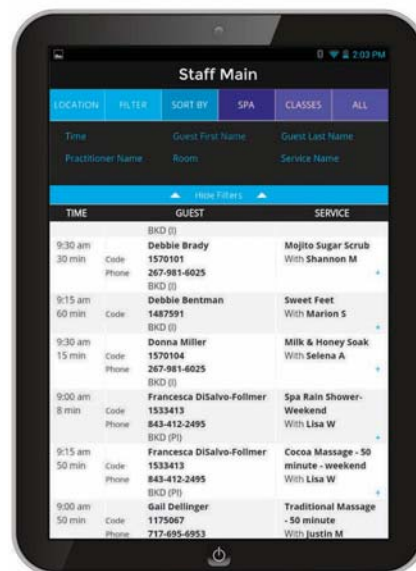
Personalisation is the new luxury.

Make every interaction count.

Share data-rich guest profiles across every department so your staff can personalise every touchpoint to create deeper connections.

Experience...

- Modern tablet-based apps for SPA, PMS and POS
- Opera HTNG interface for Single Guest Itinerary
- True software integration
- Online booking for all amenities
- Highly targeted e-marketing campaigns



Go paperless. Ask about our latest SPA Check-In tablet based solution.

ResortSuite
Know your Guest

PMS | SPA | F&B | CATERING | CLUB | GOLF | SKI | RETAIL | CONCIERGE | WEB | MOBILE

Integrated Hospitality Management Software

www.resortsuite.com



EVERYTHING WELLNESS. ESADORE WET.

Design . Manufacture . Installation
Project Management . Turnkey



Experts in
innovative thermal
facility solutions



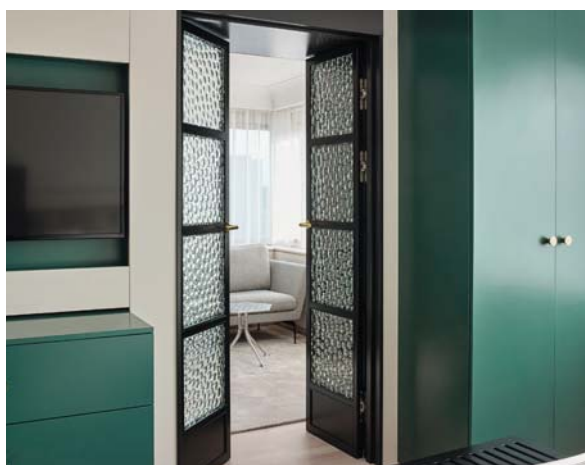
info@esadore.com
www.esadore.com

Swissotel debuts The Vitality Room

As an extension of its Vitality Programme, hotel firm Swissotel has launched a new concept, The Vitality Room, designed for guests to focus on their wellbeing.

Designed by Wallpaper magazine's Composed team, the Vitality Room offers wellness features such as black-out blinds, dedicated space for exercise and relaxation, an air purification system, lighting and scent options in the shower, a Vitality snack bar with fruits and superfoods, and circadian light features.

"Feeling vital is a prerequisite to enjoying quality of life, and one of the key pillars of the Swissotel experience," said Lilian Roten, vice president of Swissotel Hotels & Resorts. "Our new Vitality Room, which seamlessly addresses many aspects of health and wellbeing, is literally the embodiment of our brand's values."



The rooms were designed by Wallpaper magazine's Composed team

The rooms also feature a clean, calm material palette, and the conventional hotel room layout has been reconfigured to optimise views and improve functionality. A "Wellbeing Wall" gives guests a choice of three training modules in a compact space.

Details: http://lei.sr?a=u4Y3j_S

HBA announces European expansion

International hospitality interior design firm Hirsch Bedner Associates (HBA) have announced a major expansion into Western Europe with the opening of two new offices in London – one of which, called MUSE, will focus on bespoke, high-concept boutique projects.

In addition to opening the new divisions, the firm have also appointed a new principal to its main London office. Matt White, who has 25 years of luxury hospitality design experience, including at HBA Singapore, will drive development for the firm in Europe, "raising the bar in designing the finest hotels, resorts, restaurants and spas."

MUSE will open in early 2017. Led by HBA designers Inge Moore and Nathan Hutchins, it will cater to clients seeking specialised, one-off hospitality projects.

The second new office, called HBA Residential London, will focus on "ultra-high-end" residential design such as elite private villas, penthouses, luxury buildings and homes. It will be spearheaded by Chris Godfrey, global principal of HBA



Matt White is the new principal at HBA's main London office

Residential, and will cater to clientele throughout Europe and internationally.

"As the global market continues to demand exceptional interior design services, HBA is leading the way in Western Europe by expanding in the intercontinental hub that is London," said HBA co-CEO Ian Carr. "We take the same approach to our firm's growth as we do to our design philosophy – we stay nimble and responsive to client needs and always looking to raise the standard for design worldwide."

HBA have 23 offices around the world.

Details: http://lei.sr?a=j3m9S_S

AWARD-WINNING SPA DESIGN, PRODUCTS, TREATMENTS AND TRAINING

Our tailored spa solutions provide a comprehensive menu of services – from inspiring design and operational management to naturally effective products, world-class treatments and award-winning training – so every partner can choose the precise solution to meet their bespoke business needs.

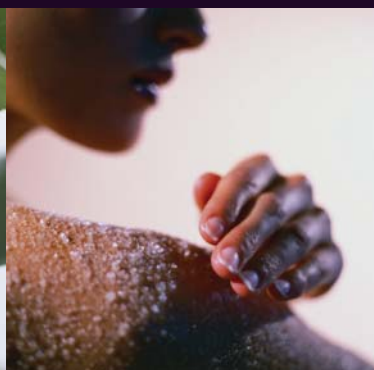
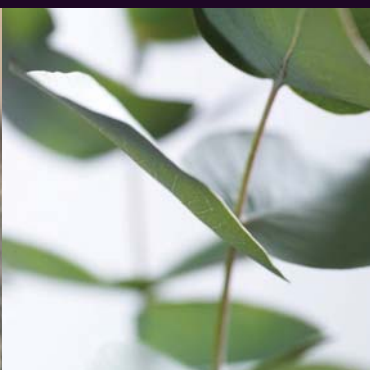
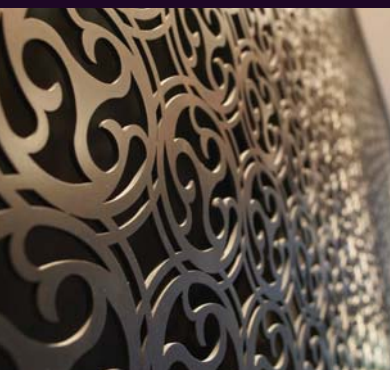
With unrivalled expertise and second-to-none personal service, we will work with you to create a successful and stable spa business.

espa-consulting.com

+44 (0) 1252 352 230

ESPA at Resorts World Sentosa

ESPA



15-16 November 2016

Spa Life UK

Telford International Centre
Telford, UK

A dedicated event for the UK spa and wellness industry that includes a two-day conference as well as a supplier showcase.

Tel: +44 (0)1268 745892

www.spa-life.co.uk

15-18 November 2016

Cosmoprof Asia

Hong Kong Convention & Exhibition Centre
Hong Kong

Asian business-to-business show featuring cosmetics beauty, hair and nail accessories.

Tel: +852 2827 6211

www.cosmoprof-asia.com

27-29 November 2016

Spameeting EMEA

Dubai, UAE

Brings suppliers from the spa industry to meet face-to-face with project leaders.

Tel: +33 (0)1 44 69 95 69

www.spameeting.com

19-22 January 2017

Les Thermalies

Carrousel du Louvre
Paris, France

French water and wellness show with a focus on thermal spas and thalassotherapy.

Tel: +33 (0)1 45 56 09 09

www.thermalies.com

30-31 January 2017

Professional Spa & Wellness Convention

The Meydan, Dubai

A two-day conference with presentations and networking opportunities.

Tel: +971 (0)4 375 7300

www.professionalbeauty.ae

31 January - 2 February 2017

Spatex

Ricoh Arena, Coventry, West Midlands, UK
A UK exhibition for the wet leisure sector.

Tel: +44 (0)1264 358558

www.spatex.co.uk

16-18 February 2017

ForumPiscine

Bologna Fiera
Bologna, Italy

Focus on the technology, design, installation and management of pool systems.

Tel: +39 051 255544

www.forumpiscine.it



Beauty Dusseldorf features brands from around 40 countries in cosmetics, nail, wellness and spa

31 March-4 April 2017

Beauty Dusseldorf

Messe, Dusseldorf, Germany

Beauty show with brands from around 40 countries, plus workshops and seminars. The event showcases the latest beauty products, current trends and popular treatments.

Professionals from all over the world get an overview of the latest trends and offerings in the fields of cosmetics, nail, foot, wellness and spa industries. A German makeup championship with a theme of 'avant-garde' will also be included in the 2017 show.

www.beauty.de

26-27 February 2017

Professional Spa & Wellness Convention

ExCel, London, UK

International spa figures convene for two days of talks and networking.

Tel: 44 (0)207 351 0536

www.professionalbeauty.com

6-7 March 2017

Healing Summit

Berlin, Germany

Inspirational talks for like-hearted spa professionals organised by the Healing Hotels of the World consortium.

Tel: +49 221 20531175

www.healingsummit.org

12-14 March 2017

IESC New York

Javits Convention Center, New York

See products, trends and new techniques at this spa and beauty show.

Tel: 1 203 736 1699

www.iesc.com/ny

16-17 March 2017

APSWC Roundtable

Bangkok, Thailand

The first annual Asia Pacific Spa and Wellness Coalition Roundtable.

Tel: +91 9168278669 / 70

www.apswc.org

17-20 March 2017

Cosmoprof Worldwide

Bologna, Italy

One of the world's biggest beauty trade fairs, which includes perfume, cosmetics, natural products, packaging, machinery, beauty and spa, hair and nails.

Tel: +39 02 796 420

www.cosmoprof.com

30-31 March 2017

European Spa Congress, Poland

Warsaw, Poland

European spa figures exchange industry ideas and experiences at this congress.

www.fundacjaspa.pl



GERMAINE DE CAPUCCINI

Our Timexpert C+ (A.G.E) treatments utilise the benefits of Ume Extract and Vitamin C to prevent and reduce the effects of glycation, whilst revitalising the skin for a brighter, illuminated tone.

After one session, 97% of clients declare their skin is smoother, more radiant and healthy*.



“Since partnering with Germaine de Capuccini, we have seen record retail sales of up to 90% against treatment revenue.”

Senior Spa Manager, Loch Lomond Golf Club

+44 (0)845 600 0203 | gdcspa.co.uk/spabusiness

*Self-assessment test on 123 individuals after 1 treatment

Calendars full.
Employees scheduled.
Clients loyal.

**Knowing you've
got this?**

booker.
Be free. Enjoy your work.

Be free. Enjoy your work.

+1 866.966.9798 | www.booker.com/undercontrol

Center Parcs to host pop-up spas

Aqua Sana Woburn Forest, Center Parcs' in-house spa in Bedfordshire, England, will host three pop-up spas from different product houses between January to June, 2017.

Skincare brands Voya, Comfort Zone and ESPA will each have a four-week slot in the retail space at Aqua Sana, as well as use of a treatment room at the 7,000sqm (75,347sq ft) spa.

"Each product house is unique in its approach, and offers different types of treatments and products for spa guests to learn about and experience," said Kay Pennington, group spa manager. "It's a first for Aqua Sana, and something completely new for our guests – we can't wait to see what they think."

Irish organic seaweed skincare brand Voya will host the pop-up spa from 27 January to 23 February, with guests experiencing the



The Woburn Forest Aqua Sana will host pop-up spas in the retail area

300-year-old Irish tradition of a seaweed wrap.

Italian product house Comfort Zone's pop-up spa will take place from 24 March to 20 April, and will include workshops and seminars on diet and lifestyle as well as the brand's signature treatments.

Details: http://lei.sr?a=y9u4U_S

APSWC relaunching with new board

Industry group the Asia Pacific Spa & Wellness Coalition is relaunching, and the new board, led by chair Andrew Jacka, is planning a roundtable in Bangkok from 16 to 17 March, 2017.

The organisation went through a period of "uncertainty" in 2014 and 2015, said Jacka, and the board at the time decided to "wind down the activities of the coalition," it said at the time.

"This change is no different from what other national spa industry associations have experienced across Asia, and while some have come out the other side stronger, some have yet to find a meaningful role for themselves and risk being disbanded," Jacka told *Spa Opportunities*.

A new, paid membership model has emerged, where individuals or organisations can join directly for a US\$50 joining fee and US\$100 annual membership, or can join with no fee through their national associations. The model was developed after consultation with national associations to try to help them drive their own membership, said Jacka, while still building a financial footing for the APSWC to grow from.

Rhett Pickering, former chair of the association, has moved to a more "behind the scenes" role, and Jacka was approached to head up the organisation.



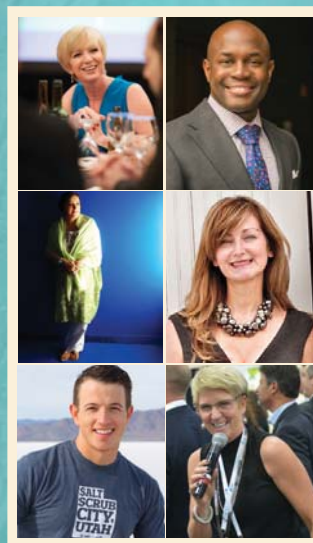
Andrew Jacka is the chair of the Asian Pacific Spa & Wellness Coalition

Other board members include Phattiraporn Khiewsanun from Thailand; Edward Wong from Singapore; Vikki Aquino from The Philippines; Sharon Menzies from Thailand; Donald Cha from Nepal; Kevin Maes from Thailand; Faridah Ahmad Fadzil from Malaysia; Dorcas Cheung from Hong Kong; and Dr Manish Partwardhan from India.

Details: http://lei.sr?a=4m2H9_S

People
OF ISPA

CREATIVITY
LOVES
COMPANY.



YOU'RE IN GOOD
COMPANY WITH
PEOPLE OF ISPA

Learn what drives
the spa industry's
leaders, innovators,
and pioneers at our
all-new website:
People of ISPA.

PEOPLEOFISPA.COM





**Spameeting Business
Meetings & Conferences,
27-29 November 2016, in Dubai**

FIND NEW PARTNERS DISCOVER NEW OPPORTUNITIES

Industry professionals from the spa and wellness industry will meet at the prestigious St Regis Hotel in Dubai during the 15th edition of the Spameeting Business Meetings.

This meeting will commence on 27 November at 2:00pm, with the 2nd edition of The Spameeting Global Conference. Thanks to our partners Daniella Russell, Director of Soulhouse, and Sammy Gharieni, founder and CEO of Gharieni Group, several experts from Asia-Pacific, the Middle East, and Europe, will highlight the following themes:

- Operational supplies – fixtures, furniture and equipment, products, consumables, consultants, procurement, etc.
- Marketing and social media – bloggers, Facebook, apps, smart phones, TV sales, software, etc.
- 21st century leadership management, mentoring and training.

Scheduled meetings among expert brands and renowned professionals, retailers, distributors, and project managers in the spa, medspa and hotel spa fields will take place on November 28-29.

With participants coming from Europe, Asia-Pacific, and the Middle East, the event is designed as a true accelerator for business.

With its unique networking platform, face-to-face meetings will be organised; this is one of the quickest and most effective methods to conduct business and to display expertise.

Sammy Gharieni, founder and CEO of Gharieni Group, sponsor of the event, says: “With 25 years of experience working in this sector, we know how important it is to meet the right people in the right place. As an innovating company, we want to support our sector and promote networking with professionals. This is why we decided to become a platinum sponsor of this event.”



Participants

The list of participants in 2016 include LPG System, Giffarine Skyline Laboratory and Health Care co / Pattrena, Swiss Perfection, Cindarella, Biologique Recherche, Charme d'Orient, Dr Babor, RKF Luxury Linen, Camylle, CDI France, Human Resource Communication, Grupo DRV, Myosotis, Yon-Ka, and more, covering not only the sectors of equipment, skincare products, decoration, textile and accessories, but also representing project managers and professional product distributors for spas and institutions: Il Salotto Di Briera (Italy), Beauty Departmentstore co. Ltd (Thailand), Dara Hotel (Cambodia), Hilton Worldwide Hotel & Resort (EMEA), JCB Salons pvt ltd (India), Losinj Hotels & Villa (Croatia), MCHBS Co ltd (Mongolia), Minor Hotel Group (UAE), Neaumorinc (UAE), Premedion gmbh

(Qatar), SPA EQUIP ltd (China), Sparadise Spa & Salon (Bahrain), Starwood Hotels & Resorts (China), Taj Hotels, Palaces & Resorts (India), Wellconsult Spa Consulting (Germany) are all scheduled to attend.

Spameeting offers a unique chance to meet key decision makers in a high range market (importers, spa directors, spa and hotel chain directors, distributors, etc.)

Professional meetings, exchanges, and conferences – all to help develop your professional network, and to allow you to better manage your major commercial projects.

CONTACT US:

Julie.cartigny@informa.com
+33 01-44-69-97-68
www.spameeting.com



MULTI-LOCATION SPA, LEISURE & WELLNESS MANAGEMENT SOFTWARE

*We've seen a significant
increase in sales and efficiency
as a direct result of CORE*

MARRISSA MUNDY, THE BRIDGE HOTEL AND SPA



WWW.PREMIER-CORE.COM/CASESTUDIES/BRIDGEHOTEL

FACEGYM home of the cult non-invasive facial workout studio launches its first flagship studio and "Beauty Blend Bar" in London's King's Road and we are looking for a passionate few to join our every increasing fun and energetic team.



We are looking for **Beauty Therapists with NVQ 3** qualification, and we are also building a team of **"Beauty Mixologist's"** qualified ITEC or BTEC in either **AromaTherapy** or the Chemistry of essential oils to head up this pioneering new concept designed to connect the consumer directly with natural ingredients.

You will be hand blending oils and other skincare from a range of natural and precious raw ingredients in front of the customers in a stunning state of the art designed store. You don't need any experience just heaps of passion and we will do the rest.

This is an exciting and unique opportunity to learn and excel at the art of cosmetic blending whilst meeting and serving amazing people, celebrity and top press.

This is the dream job for an ambitious, enthusiastic and conscientious beauty fanatic with a passion for natural and raw ingredients. Someone who embraces the non invasive revolution and believes in the power of plants to heal and beautify.

You will need to speak fluent English, be hard working, a stickler for detail and service.

There will be full training with some of the very best natural skincare experts in the world and the opportunity to further your learning and grow with the company as we expand globally.

What are you waiting for? APPLY TODAY
recruitment@facegym.com

spa opportunities JOBS ONLINE

■ Spa Manager

Ye Olde Bell Hotel & Spa
Location: Nottinghamshire

■ Spa Therapist

Celtic Manor Resort
Location: Newport, UK

■ Beauty Therapists

Auchrannie Hotel & Spa
Location: Isle of Arran, UK

■ Spa Therapist

Lifhouse Spa & Hotel
Location: Essex, UK

■ Day Spa Manager

Tekapo Springs
Location: New Zealand

■ Spa Therapists

Elemis
Location: London, UK

■ Beauty Mixologist

FACEGYM
Location: London, UK

■ Beauty Therapist

Wyboston Lakes
Location: Bedfordshire, UK

■ Spa Supervisor

University of Derby
Location: Buxton, UK

■ Massage Therapist

Equinox
Location: London, UK

■ Beauty Therapists

Center Parcs Ltd
Location: Suffolk, UK

■ Support Executive

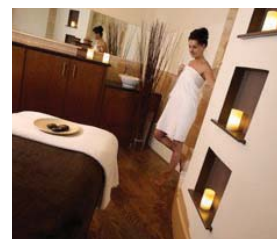
Xn protel Systems
Location: Derby

■ Spa Therapist

Corinthia Hotel
Location: London, UK

■ Spa Receptionist

Corinthia Hotel
Location: London, UK



CELTIC MANOR
HOTELS, RESORTS, CONFERENCES

Do you dream of working in a 5* Luxury Spa using only the finest and most indulgent brands?

Do you have a passion for delivering 'exceptional service' to your guests?

Do you have ambition to 'exceed expectations'?

And finally... Do you have what it takes to 'make a difference' to your guests and colleagues?

SPA THERAPIST

Location: Newport, United Kingdom

Salary: Competitive

If you have answered YES to all four questions, then we are looking for you... One of Europe's finest golf, spa and leisure destinations is looking for experienced, professional Spa Therapists to join our established and talented team. With two luxurious spas featuring beautifully appointed treatment rooms, here at The Celtic Manor Resort you will deliver some of the finest and most contemporary therapies available from leading luxury brands including Elemis, Leighton Denny Nails and Daniel Sandler. Your passion for the industry and strong customer focus will ensure that you are committed to delivering the ultimate guest experience. Qualified to NVQ level 3 (or equivalent), you will ideally have experience of working with either Elemis treatments and products (although not essential). In return, we can offer position on a full time basis, together with a host of exceptional five star benefits.

Company Overview

Host of the NATO Summit 2014, named M&IT 'Best UK Hotel 2016' and 59 Club's 'Ultimate Golf Resort 2016', The Celtic Manor Resort is a prestigious destination for business, golf and leisure, only two hours from London Heathrow.

Set in 2,000 acres of rolling parkland in the beautiful Usk Valley, South Wales, this award-winning destination offers luxury on a grand scale, encompassing a host of exceptional world-class facilities that make up the exclusive Celtic Manor Collection.

The resort's four unique and individual hotels include the 19th century Manor House, idyllic Newbridge on Usk country inn, new Coldra Court Hotel, the latest addition to the Celtic Manor Collection, and the five star Resort Hotel with its luxurious new Signature Collection of rooms and suites.

In addition, ten sumptuous Hunter Lodges and a traditional Welsh farmhouse and barn offer luxurious self-catering accommodation, while three exceptional championship golf courses, two luxurious health spas and fitness clubs, eight exceptional restaurants and an array of exciting adventure activities make Celtic Manor the ultimate European resort destination.

The Celtic Manor Resort is an equal opportunity employer and would welcome interest from applicants of all ages.

Apply now: <http://lei.sr?a=e1V3x>

For more details: www.spaopportunities.com

Spa Manager

New Spa Opening March 2017

Interviewing taking place in November

Position Commencing December 2016



New Spa to compliment our existing 4* Hotel due to open Spring 2017. Working as a Spa Manager within this family run business is more than just a job. You have the opportunity to really bring your ideas to life alongside a team who are dedicated and passionate about exemplary customer service.

The new Spa will have:

- 8 treatment beds, luxurious relaxation areas thermal facilities with 10 spa experiences and vitality pool
- We are currently recruiting for a spa manager to take up this exciting project from pre-opening and launch through to daily operation.
- The Spa offers a range of therapies from ritualistic spa treatments to express hair and beauty

Requirements and Duties:

- The successful applicant must be NVQ level 2 & 3 qualified or equivalent and hold 2 years management experience minimum.
- We are looking for a strong manager who is dedicated to achieving business results through management of people, KPI's, and demonstrating competency in all aspects of Spa Management from pre-opening through to daily operations.
- These will include performance management of the team, income generation, achievement of profit expectations, implementation of promotions and processes, cost management and maintaining high standards within the Spa environment.
- In addition, you will be expected to deliver treatments within this role.
- A level of computer based competency will be required to operate and manage the spa booking and management system

The role will involve:

- Driving pre-opening sales & bookings to achieve a financial opening target in sales
- 1-2-1 meetings with the Spa team with consistent coaching and mentoring
- Rostering and managing columns on the booking system with correct deployment
- System Management (bookings and paying off correctly)
- Customer Service and dealing with complaints
- Stock Management
- Recruitment /Training needs of the team
- Upholding Standards in the Spa – Cleanliness/ Staff presentation
- Performance Management of the team
- Health and Safety Management of the Spa
- Hitting Financial requirements for 2017 budget
- Your performance is measured through objective KPI measures such as profit retail performance, profit conversion and mystery shopping.
- Previous management of teams is essential

Package Details:

- Salary – Competitive
- Other benefits discussed on application

How to apply:

If you feel that this is the ideal job opportunity for you and you feel you fit all of the criteria required then please send your CV to enquires@yeoldebellspa.co.uk



Spa at Ye Olde Bell
Hotel, Great North Rd,
Barnby Moor, DN22 8QS

Spa Therapists

Location: Essex, United Kingdom

Salary: Competitive



- Experienced spa therapists, ideally having worked in a highly customer service oriented spa environment.
- Outgoing, nurturing and friendly towards their customers.
- Passionate about the health and well-being industry and be able to communicate that passion appropriately to our guests.
- Able to provide excellent customer service to our guests.
- CIDESCO/BABTAC qualified (or equivalent) and experienced (NVQ level 3 or similar).
- Flexible in approach and work best in a team-working environment.
- Have excellent communication skills.
- Fluent in spoken English.

Apply now: <http://lei.sr?a=3C5a9>

the future spa leader

TAKE THE NEXT STEP IN YOUR CAREER WITH OUR SPA BUSINESS ONLINE EDUCATION.

ENROLL IN THE 3-MONTH SPA MANAGEMENT ONLINE PROGRAM OR TAKE OUR INDIVIDUAL COURSES WITH INDUSTRY EXPERTS.



INDIVIDUAL COURSES

- ! SPA FINANCE COURSE
- ! SPA MARKETING COURSE
- ! SPA LEADERSHIP COURSE

Raison d'Etre

SPA BUSINESS EDUCATION

www.spabusinesseducation.com Email: smc@rdespas.com



Floating therapy in ancient thermal cave

Grotta Giusti, a nineteenth-century former villa turned hotel, is offering floating therapy in its on-site thermal cave.

Fed from an underground hot spring lake, the 130-million-year-old cave acts as a natural steam room, and features stalactite and stalagmite formations and several underground labyrinths.

Guests begin their floating session with one of the hotel's scuba diving instructors, all of whom are experts in breathing techniques, who teach guests how to control their breathing and use it to relax their bodies and minds.

After learning to breathe properly, guests are guided into the thermal lake. A series of stretches and flexes are carried out by the therapist as the guest floats in the mineral-rich waters. The water temperature is close to body temperature, resulting in the feeling of floating in an anti-gravity chamber.

Divided into three distinct areas called Heaven, Purgatory and Hell, the cave's



The on-site thermal cave at Grotta Giusti is 130 million years old

temperatures range from 28 to 34 degrees C (82-93F). Large vaults in the rocks offer areas to sit and enjoy the steam. The bottom of the cave, where temperatures always remain at 36C (96.8F), is known as The Limbo.

Grotta Giusti offers 64 bedrooms with thermal water on tap in many of the hotel's bathrooms, as well as in its outdoor swimming pools.

Details: http://lei.sr?a=W2h4a_S

Global wellness economy now US\$3.7tr

Continued from front cover

Revenue-earning thermal and mineral springs added 660 facilities across 109 countries between 2013 and 2015, earning US\$51bn in 2015, up 2 per cent from 2013. The GWI said that while these gains look modest, its research finds rapidly rising consumer interest in springs-based activities.

Wellness tourism grew 14 per cent in the same two-year period – more than twice as fast as overall tourism expenditures. World travellers made 691 million wellness trips in 2015, and wellness tourism now accounts for 15.6 per cent of total tourism revenues.

Wellness real estate – which includes residential, hospitality and mixed-use real estate that incorporates wellness – was one of the fastest-growing wellness sectors, up 19 per cent from 2013 to 2015 to US\$118.6bn.

Other subsets that were measured include: beauty and anti-ageing, valued at US\$999bn; workplace wellness, US\$43bn; fitness and mind-body,



Johnston (left) and Yeung (right) presented their research at the GWS

US\$542bn; healthy eating, nutrition and weight loss, US\$648bn; preventative and personalised medicine and public health, US\$534bn; and complementary and alternative medicine, US\$199bn.

"A profound shift in the way people consume wellness is underway: once a luxury or 'add-on,' it's now being infused into every aspect of daily life," said Katherine Johnston, senior research fellow at the Global Wellness Institute.

Details: http://lei.sr?a=e8J8m_S

Argentina Spa Association

T: +54 11 4468 0879 W: www.asociacionspa.org

Association of Malaysian Spas (AMSPA)

T: +603 4253 3478 W: www.amspa.org.my

Australasian Spa Association

T: +61 4 3003 3174 W: www.spaandwellness.com.au

Bali Spa and Wellness Association (BSWA)

W: www.balispawellness-association.org

Brazilian Spas Association

T: +55 11 2307 5595 W: www.abcspas.com.br

Bulgarian Union for Balneology and Spa Tourism (BUBSPA)

T: +359 2 942 7130 W: www.bubspa.org

China Spa Association

T: +86 21 5385 8951 W: www.chinaspaassociation.com

Association of Spas of the Czech Republic

T: +420 606 063 145 W: www.jedemedolazni.cz

The Day Spa Association (USA)

T: +1 877 851 8998 W: www.dayspaassociation.com

Estonian Spa Association

T: +372 510 9306 W: www.estonianspas.eu

European Spas Association

T: +32 2 282 0558 W: www.espa-ehv.com

Federation of Holistic Therapists (FHT)

T: +44 23 8062 4350 W: www.fht.org.uk

French Spa Association (SPA-A)

W: www.spa-a.com

German Spa Association

T: +49 30 24 63 692-0 W: www.deutscher-heilbaederverband.de

Hungarian Baths Association

T: +36 1 220 2282 W: www.furdoszovetseg.hu/en

The Iceland Spa Association

W: www.visitspas.eu/iceland

The International Medical Spa Association

T: +1 877 851 8998 W: www.dayspaassociation.com/imspa

International Spa & Wellness Association (ISWA)

T: +49 69 130 25 86 0 W: www.iswa.de

International Spa Association (ISPA)

T: +1 859 226 4326 W: www.experienceispa.com

Japan Spa Association

W: www.j-spa.jp

Leading Spas of Canada

T: +1 800 704 6393 W: www.leadingspasofcanada.com

National Guild of Spa Experts Russia

T: +7 495 226 4289 W: www.russiaspas.ru

Portuguese Spas Association

T: +351 217 940 574 W: www.termasdeportugal.pt

Romanian Spa Organization

T: +40 21 322 01 88 W: www.romanian-spas.ro

Salt Therapy Association

W: www.salttherapyassociation.org

Samui Spa Association

T: +66 7742 08712 W: www.samuiSPAassociation.com

Serbian Spas and Resorts Association

T: +381 36 611 110 W: www.serbianspas.org

South African Spa Association

T: +27 11 447 9959 W: www.saspaassociation.co.za

Spanish National Spa Association

T: +34 902 1176 22 W: www.balnearios.org

Spa Association of India

T: +91 995 889 5151 W: www.spaassociationofindia.in

Spa Association Singapore

T: +65 6223 1158 W: www.spaassociation.org.sg

Spa & Wellness Africa Association

W: www.spaassociationofafrica.com

Spa & Wellness International Council (SWIC)

T: +7 4957640203 W: www.iswic.ru

Taiwan Spa Association

W: www.tspsa.tw

Thai Spa Association

T: +66 2168 7094 W: www.thaispaassociation.com

Turkish Spa Association

T: +90 212 635 1201 W: www.spa-turkey.com

The UK Spa Association

T: +44 8707 800 787 W: www.spabusinessassociation.co.uk

Ukrainian SPA Association

T: +3 8044 253 74 79 W: www.spaua.org